

## BTS

### TRAVEL AGENCY AND TOUR OPERATION

- 1) When an employee is given a fully paid holiday it is called –  
a) group tour b) independent tour c) inclusive tour d) incentive tour                      ans: d
- 2) The product Oriental Insurance Company introduced for their domestic tourists –  
a) hotel voucher b) credit card c) travellers cheque d) suhanasafar                      ans: d
- 3) The year TAAI was established-  
a) 1952 b) 1950 c) 1951 d) 1953                      ans: c
- 4) The word tourist is derived from the Latin word –  
a) tornus b) tornis c) torsind) torsin                      ans: a
- 5) A person who settles down in another country and acquires its citizenship is called –  
a) immigrant b) emigration c) emigrant d) immigration                      ans: a
- 6) First organised rail transport began in the year –  
a) 5<sup>th</sup> July 1840 b) 5<sup>th</sup> July 1841 c) 5<sup>th</sup> July 1842 d) 5<sup>th</sup> July 1843                      ans: b
- 7) The other name for the bullet train in Japan-  
a) Hikari b) Chikari c) Hitachi d) Hikoro                      ans: a
- 8) The first Metro Railway in India is at –  
a) Delhi b) Calcutta c) Bombay d) Bangalore                      ans: b
- 9) The first train in India ran from Bombay to ... ..  
a) Kurla b) Thane c) Dadar d) Vasai                      ans: b
- 10) The first train travel in India was in the year –  
a) 1853 b) 1854 c) 1855 d) 1856                      ans: a
- 11) The first airline to introduce Boeing 707 –  
a) United Airlines b) East-West c) Pan-America d) Air France                      ans: c
- 12) Jet Air travel was introduced in the year –  
a) 1955 b) 1958 c) 1956 d) 1957                      ans: b

- 13) The word used when information regarding carrier, type of service and cities is given is  
a) sorting b) carting c) listing d) routing ans: d
- 14) The first six Freedom of Air was signed in the year -  
a) 1946 b) 1945 c) 1947 d) 1948 ans: a
- 15) The water transport used for tourism is called –  
a) yatch b) cruise c) boat d) none ans: b
- 16) When a person flies out of the country, the passport is stamped with –  
a) entry b) in c) out d) exit ans: d
- 17) The walk-way to the flight is called –  
a) rope-bridge b) aero-bridge c) fly-bridge d) none ans: b
- 18) A passenger collects his baggage at –  
a) belt b) carrousel c) cruiser d) none ans: b
- 19) Jumbo – Jet was introduced in the year  
a) 1971 b) 1975 c) 1970 d) 1972 ans: c
- 20) The first Boeing 707 flew between NewYork and –  
a) London b) Madrid c) Paris c) None ans: c
- 21) A connecting flight should take place within .....hours  
a) 3 b) 4 c) 5 d) 2 ans: b
- 22) The agency which controls air-traffic in India is called-  
a) ABCD b) DOT c) DGCA d) MOT ans: c
- 23) Tickets should be written in –  
a) small b) running c) block d) none ans: c
- 24) The oldest travel agency in North America is –  
a) Thomas Cook b) Brownell Travel c) Cox & Kings d) None ans: b
- 25) Computerised Reservation System is also called –  
a) GDS b) GPS c) GRS d) None ans: a
- 26) A passenger protects himself while travelling by buying –

- a) tickets b) insurance c) credit card d) traveller cheque ans: b
- 27) Travel by land is called what transportation-  
a) land b) water c) surface d) none ans: c
- 28) One of the following does not belong to linkages –  
a) banks b) insurance c) DOT d) airlines ans: c
- 29) Cargo ships are called –  
a) cruise b) goods c) merchant d) none ans: c
- 30) The code a passenger gets when he books a ticket on an airline is called –  
a) PRN b) PNR c) NPR d) FAM ans: b
- 31) English Channel links –  
a) LON-PAR b) LON-BER c) BER-PAR d) None ans: a
- 32) The year in which Henry Wells started freight business –  
a) 1840 b) 1841 c) 1842 d) 1843 ans: 1841
- 33) In UK the first steamboat service was from London to –  
a) Heathrow b) Manchester c) Gravesend d) none ans: c
- 34) American Express Company is owned by –  
a) Henry Wells b) Thomas Cook c) Brownell d) None ans: a
- 35) The name of the steamship which brought passengers from UK to India is –  
a) O&P b) P&P c) P&O d) none ans: c
- 36) Eastern Prince Dept. was the name of whose travel agency  
a) Jeena b) Henry wells c) Thomas Cook d) None ans: c
- 37) The year when Mr. Cook changed the name of his agency to Thomas Cook India (Ltd)  
a) 1975 b) 1978 c) 1979 d) 1977 ans: b
- 38) Foreign tourist can be brought to India if the tour or travel agency has approval of –  
a) IATA b) DOT c) RBI d) MOT ans: c
- 39) Jeena & Company took Indian travellers abroad for the first time in the year –  
a) 1920 b) 1921 c) 1922 d) 1923 ans: a

- 40) Number of years a travel agency should be in operation before getting approval of DOT  
a) One b) two c) three d) five ans : b
- 41) Which is the agency which investigates for IATA-  
a) DOT b) AIP c) MOT d) DGCA ans: b
- 42) Standard documents are issued by –  
a) IATA b) TAAI c) BSP d) Airlines ans:c
- 43) Validator Plate is issued to –  
a) Airlines b) BSP c) Travel agents d) Tour Operators ans: c
- 44) VideshYatraMitra is the brain child of –  
a) New India insurance b) LIC c) Oriental Insurance Company d) None ans; c
- 45) A tourist who travels within the boundaries of his own country is called a .....tourist  
a) inbound b) outbound c) domestic d) none ans: c
- 46) A person travelling abroad should compulsorily need a  
a) ticket b) insurance c) visa d) none ans: c
- 47) PAX means  
a) traveller b) tourist c) passenger d) none ans:c
- 48) Familiarisation trip is also known as –  
a) MAP b) FAM c) AMP d) none ans: b
- 49) The place at the airport where travellers declare their items in baggage-  
a) immigration b) check-in c) boarding d) customs ans: d