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Reg. No.....

Name.....

M.Com. DEGREE (PRIVATE) EXAMINATION, JULY 2026

First Semester

Faculty of Commerce

Paper II—BUSINESS MANAGEMENT

(2016–2018 Admissions – Final Mercy Chance)

Time : Three Hours | Maximum Marks : 75

Section A

Answer **all** *questions.*

Each question carries 2 marks.

Answer not to exceed **half a page** *each.*

1. Explain the concept of universality of management.
2. Define management by exception.
3. State the different methods of planning.
4. Mention the importance of forecasting in planning.
5. Distinguish between authority and responsibility.
6. Write a brief note on narrow and wide span of management.
7. What is decision making under risk ?
8. What is meant by control in management ?
9. Define direction and state its importance.
10. State the objectives of BIS.

(10 × 2 = 20)

Section B

Answer any **five** *questions.*

Each question carries 5 marks.

Answer not to exceed one page each.

11. Briefly describe the functions different of levels management in an organization.
12. Discuss the process of formulating organizational policies.

13. Define delegation of authorities. State the principles of effective delegation.

14. Define coordination. Explain its importance in an organization.

15. Discuss the various elements of directing.

16. Explain any four techniques of managerial control used by organizations.

17. Discuss the importance of standardization in quality management.

18. Explain the functions and characteristics of quality circle.

19. Discuss the role of probability in decision making under risk.

(5 × 5 = 25)

Section C

Answer any **one** *question.*

This question carries 10 marks.

Answer not to exceed **three pages**.

20. Define Total Quality Management (TQM) and explain its principles and objectives in an organization.

21. "Effective delegation is essential for successful management". Discuss the statement.

(1 × 10 = 10)

Section D

Answer any **one** *question.*
This question carries 20 marks.
Answer not to exceed **five pages**.

22. Define Management by Objectives (MBO) Discuss its role in improving organizational effectives and employee performance.

23. "Planning and controlling are closely interrelated functions of management". Discuss the statement.

(1 × 20 = 20)