



QP CODE: 26151737



26151737

Reg No :

Name :

M.Com DEGREE (CSS) PRIVATE EXAMINATION, MAY 2026

First Semester

Core Courses - CM010102 - ORGANISATIONAL BEHAVIOUR

**M.COM- FINANCE AND TAXATION, MARKETING AND INTERNATIONAL
BUSINESS, MANAGEMENT AND INFORMATION TECHNOLOGY**

2019 Admission Onwards

E2AC2395

Time: 3 Hours

Weightage: 30

Instructions: (Applicable for 2020 admission onwards): This question Paper contains **two sections**. Answer **section I** questions in the answer book provided. **Section II internal examination questions** must be answered in the **question paper itself**. Follow the detailed instructions given under **section II**.

Part A (Short Answer Questions)

*Answer any **eight** questions.*

*Weight **1** each.*

1. Describe the objectives of organisational behaviour.
2. Critically examine the features of supportive model of O. B.
3. Write a note on 'Complex Man'
4. What is personality? How does it influence the behaviour of an individual?
5. Alderfer classified all human needs into three categories. What are they?
6. Explain the term group norms.
7. Explain the concept of work teams.
8. What is meant by process of change?
9. Define the term organisational development.
10. What are the different strategies to manage the stress?

(8×1=8 weightage)

Part B (Short Essay/Problems)

*Answer any **six** questions.*

*Weight **2** each.*

11. Write a short essay on contributing disciplines to O B.





12. Why do two persons see the same thing but interpret it differently?
13. Why Organisational Behaviour Modification is considered unethical?
14. Frederic Herzberg and his associates developed a need based model of motivation. Compare his Two Factor Theory with Maslow's Hierarchy of Needs.
15. Describe the stages in the development of groups.
16. Discuss the development levels of followers under situational leadership
17. What are the forces of change? Explain in detail the internal and external forces of change.
18. Explain the features of organizational culture.

(6×2=12 weightage)

Part C (Essay Type Questions)

*Answer any **two** questions.*

*Weight **5** each.*

19. Describe Johari window and its applications.
20. Describe the principal leadership styles usually adopted in management of business.
21. Define the term stress. What are the sources of stress?
22. Explain conflict. Describe the important levels of conflict in an organization.

(2×5=10 weightage)

