

SECTION II**[TO BE ATTACHED TO THE MAIN ANSWER-BOOK]****M.Com DEGREE (CSS) PRIVATE EXAMINATION, MAY 2026****DO NOT WRITE YOUR REGISTER NUMBER OR NAME ANYWHERE IN****SECTION II OF THE QUESTION PAPER****CM010102 MCQ - ORGANISATIONAL BEHAVIOUR**

Answer **all** questions.

All questions carry equal weight

Put a tick mark [✓] against the correct answer

1. A study of the culture and practises in different societies is called _____
(a) Personality (b) Anthropology
(c) Perception (d) None of these
2. Meso organisation behaviour is related with
(a) Individual behaviour (b) Group behaviour
(c) Organisational behaviour (d) None of these
3. Hawthorne studies is related to which stage of the organisational behaviour evolution?
(a) Industrial revolution (b) Organisational behaviour
(c) Human relations movement (d) None of these
4. Contribution/s of human relations movement is/are
(a) Labour Movement (b) Hawthorne Studies
(c) Both A and B (d) None of these
5. Which of the following is not a contributing discipline of OB
(a) Psychology (b) physiology
(c) sociology (d) None of these
6. Job Satisfaction have-----related to Absenteeism and Turnover

(a) Positively (b) Negatively

(c) directly (d) None of these

7. Raju believes that men perform better in oral presentations than women. What shortcut has been used in this case?

(a) The halo effect (b) The contrast effect

(c) Stereotyping (d) None of these

8. According to _____ employees love work as play or rest

(a) X theory (b) Y theory

(c) Z theory (d) None of these

9. _____ leader is self-confident and can attract followers by his great influence

(a) Charismatic (b) Autocratic

(c) Laissez-faire (d) None of these

10. The subject of organizational culture has been most influenced by which behavioural science discipline?

(a) Anthropology (b) Psychology

(c) social psychology (d) None of these

11. _____ are those factors that exist in the environment as perceived by the individual

(a) Physiological drive (b) psychological drive

(c) Cue stimuli (d) None of these

12. When a bank robber points a gun at a bank employee, his base of power is:

(a) Coercive (b) Punitive

(c) Positional (d) None of these

13. According to management guru Tom Peters, almost all quality improvement comes from design, manufacturing, layout, processes, and procedures.

(a) Stratification (b) Integration

(c) simplification (d) None of these

14. When a group gives some of its leadership positions to the members of other group, it is

(a) Contracting (b) Co-opting

(c) Coalition (d) None of these

15. Today's managers understand that the success of any effort at improving quality and productivity must include.

(a) process reengineering (b) quality management programs

(c) employees (d) None of these

16. Which of the following methods is/are used to solve intergroup conflicts indirectly

(a) Avoidance (b) Encouragement

(c) Bargaining (d) None of these

17. A threatened strike action by a labour union to force the management to accept their demands is an example of which of the following power?

(a) Referent power (b) Coercive power

(c) Reward power (d) None of these

18. _____ is an attempt through a formal program to integrate employees' needs and wellbeing with the intention of improved productivity, better involvement and satisfaction

(a) Quality of Work life (b) Quality Circle

(c) Alternative Work schedule (d) None of these

19. Z theory is a Japanese approach of motivation developed by

(a) Mc Clelland (b) William Ouchi

(c) Mc Gregor (d) None of these

20. Under ERG theory, "R" stands for _____

(a) Responsibility (b) Remuneration

(c) Relatedness (d) None of these

No. of MCQ's Attempted :

Weight Scored :

(To be entered by the examiner)

No. of MCQ's not Attempted :

**ATTACH SECTION II INTERNAL EXAMINATION MCQ PAPER
WITH THE MAIN ANSWER BOOK**