



QP CODE: 26019562



Reg No :

Name :

MHM DEGREE EXAMINATION, MARCH 2026

Fourth Semester

Master of Hotel Management

ELECTIVE - TR810401 - HOUSE KEEPING MANAGEMENT-II

2019 Admission Onwards

836D429E

Time: 3 Hours

Weightage: 30

Part A (Short Answer Questions)

*Answer any **eight** questions.*

Weight 1 each.

1. What is division of work document?
2. What is sani bin?
3. What is duty roaster?
4. What is operating expenses?
5. What is studio bed?
6. Write about vanity units?
7. What is Ergonomics?
8. What is ecotel?
9. What is ceiling paper?
10. What is C F C?

(8×1=8 weightage)

Part B (Short Essay/Problems)

*Answer any **six** questions.*

Weight 2 each.

11. What is time and motion study and its importance in house keeping operations?
12. Prepare a standard operating procedure for bed making.





13. What is a profit and loss statement?
14. Write a note on importance of guest room to a guest.
15. Write a note on the soft furnishing used in hotel guest room.
16. Explain about the term laundry aids.
17. Write a note on the importance of floor maintenance.
18. Explain natural lightings with examples.

(6×2=12 weightage)

Part C (Essay Type Questions)

*Answer any **two** questions.*

Weight 5 each.

19. Discuss the sources of labour that can be tapped for filling house keeping positions.
20. What are the warm and cool colours ? How are they used in interiors?
21. Explain about the house keeping operations in schools ,Hospitals And malls.
22. What are the 3 R "s of environmental conservation?

(2×5=10 weightage)

