

G 8518



00008518



Reg. No.....

Name.....

M.B.A. DEGREE EXAMINATION, JANUARY 2026

Third Semester

INDUSTRIAL RELATIONS

(2016 Admissions — Second Mercy Chance & 2015 Final Mercy Chance)

Time : Three Hours

Maximum : 60 Marks

*Answer **all** questions.*

Each question carries 12 marks

1. (a) Describe the three actors in Industrial Relations and analyze their roles.

Or

- (b) Define Industrial Relations and explain its nature, scope, and significance in modern organizations.

2. (a) Analyze the causes and consequences of industrial unrest in India.

Or

- (b) Explain the concept of discipline in organizations and methods of maintaining discipline.

3. (a) Explain conciliation, mediation, arbitration, and adjudication as machinery for dispute settlement.

Or

- (b) Explain the concept of participative management and its significance in organizations

4. (a) Discuss the provisions of the Employees' Provident Funds and Miscellaneous Provisions Act, 1952.

Or

- (b) Explain the social security measures available for workers in India.

5. (a) Discuss the importance of welfare legislations in improving the working conditions of employees.

Or

- (b) Discuss the main provisions of the Kerala Shops and Commercial Establishments Act, 1960.

(5 × 12 = 60)

