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Reg. No.....

Name.....

**BACHELOR OF HOTEL MANAGEMENT DEGREE
EXAMINATION, JANUARY 2026**

First Semester

BASICS OF MANAGEMENT PRINCIPLES

(2017–2019 Admissions – Supplementary/2014–2016 Admissions – Mercy Chance)

Time : Three Hours

Maximum Marks : 80

Part A

*Answer **all** the questions.
Each question carries 1 mark.*

- | | |
|---------------------------|-----------------------------|
| 1. Administration. | 2. Authority. |
| 3. Time constraints. | 4. Organisational decision. |
| 5. Informal organisation. | 6. Define Department. |
| 7. What is Staffing ? | 8. Performance Appraisal. |
| 9. Statistical control. | 10. Define controlling. |

(10 × 1 = 10)

Part B

*Answer any **eight** questions.
Each question carries 2 marks.*

11. What is the meaning of productivity ?
12. What is the need of management ?
13. What is the purpose of planning ?
14. How does planning helps in productivity ?
15. Why is organisation an important skill ?
16. What is line and staff conflict ?
17. What is a functional organisational structure ?
18. Write short notes on performance appraisal.
19. What are the components of manpower planning ?
20. Define co-ordination.

Turn over





G 8466

21. What is open competition ?
22. What is co-ordination in management ?

(8 × 2 = 16)

Part C

*Answer any **six** questions.
Each question carries 4 marks.*

23. Differentiate between Managerial and Non-managerial skills.
24. Write short notes on Management techniques.
25. Define decision-making. Enlist its types.
26. List the steps involved in decision-making.
27. What are the factors determining an effective span ?
28. Define organisation. Enlist its need/importance of organisation.
29. Write down the process of selection.
30. Discuss the need of training in hospitality sector.
31. Describe about the delegation of authority.

(6 × 4 = 24)

Part D

*Answer any **two** questions.
Each question carries 15 marks.*

32. Explain the detail the Henry Fayol's 14 principles of management.
33. Discuss the factors influencing the span of management.
34. Elucidate the principles of organisation.
35. Explain the importance of directing.

(2 × 15 = 30)

