



QP CODE: 26801873



26801873

Reg No :

Name :

MBA DEGREE SPECIAL REAPPEARANCE EXAMINATION APRIL 2026

Third Semester

MASTER OF BUSINESS ADMINISTRATION

ELECTIVE - 24MB03FE03 - BANKING & FINANCIAL SERVICES

2024 ADMISSION ONLY

019D13C0

Time: 3 Hours

Maximum Marks: 60

Part A

*Answer any **five** questions. Each question carries **2** marks.*

1. What is social banking?
2. Write about RBI.
3. What do you understand by RTGS facility ?
4. Define the term credit.
5. What is meant by asset quality?
6. What is a DRT?
7. What is ombudsmen scheme?

(5×2 = 10 Marks)

Part B

*Answer any **five** questions. Each question carries **6** marks.*

8. Summarise the role and functions of NBFC's in India.
9. Evaluate the functions of commercial banks in India.
10. Compare on the rights and duties of banker and customer.
11. "Correspondent banks are a pivotal part of the financial industry". Discuss the functions of correspondent banking.
12. Elaborate factors affecting NPA and measures to reduce and overcome.
13. Elucidate the concept of balance score card methodology.
14. Evaluate the objectives and applicability of SARFAESI Act.

(5×6 = 30 Marks)





Part C

Answer any **two** questions. Each question carries **10** marks.

Question number 17 is compulsory .

15. ' Non-performing assets are basically non-performing loans. What are the major causes of this? Give brief explanation on various types of NPAs.
16. Explain types of deposits and various services rendered by banks.

Compulsory Question

17. Discuss different types of documents and procedures in bank lending.

(2×10 = 20 Marks)

