



QP CODE: 25050764



25050764

Reg No :

Name :

MHM DEGREE (CSS) EXAMINATION DECEMBER 2025

First Semester

Master of Hotel Management

Core Courses - TR010105 - HUMAN RESOURCE MANAGEMENT

2019 Admission Onwards

E38E4D85

Time: 3 Hours

Weightage: 30

Part A (Short Answer Questions)

*Answer any **eight** questions.*

Weight 1 each.

1. What is the role of the HR in Hotel Industry?
2. What are the methods of performance appraisal?
3. How do you manage challenging behavior in the class room?
4. Why is Career Development important?
5. What are some examples of motivation?
6. What is the purpose of motivation?
7. What is communication and Explain?
8. What do you mean by leadership?
9. What should a good leader start doing?
10. Define Role of Leadership in Human resource Development

(8×1=8 weightage)

Part B (Short Essay/Problems)

*Answer any **six** questions.*

Weight 2 each.

11. What is HRM and its objectives?
12. What are the ethical issues in HRD?
13. What are the main characteristics of management?
14. What are the four stages of Career Development?
15. What are the principles of communication?





16. Why is e-learning is so popular today?
17. What is e-recruitment in HRM?
18. What are the four types of leadership?

(6×2=12 weightage)

Part C (Essay Type Questions)

*Answer any **two** questions.*

Weight 5 each.

19. Discuss off-the-job training methods.
20. What factors affecting Motivation?
21. What are the 10 traits of a great leader?
22. What are the qualities of an effective leader?

(2×5=10 weightage)

