

QP CODE: 25050807



Reg No :

Name :

MCom DEGREE (CSS) EXAMINATION, DECEMBER 2025

First Semester

Master of Commerce and Management

**Core Courses - CM020102 - HUMAN RESOURCE MANAGEMENT AND
ORGANISATIONAL BEHAVIOUR**

2020 Admission Onwards

0210C951

Time: 3 Hours

Weightage: 30

Part A (Short Answer Questions)

*Answer any **eight** questions.*

Weight 1 each.

1. What is meant by compensation?
2. What is meant by works simplification?
3. What is a learning Questionnaire(LQ)?
4. Define HRD.
5. Mention four features of performance appraisal?
6. What are the three levels of behaviour in organisation?
7. What is meant by the model of organisational man?
8. Compare Theory X and Theory Y.
9. What are the techniques of group decision making?
10. What is transformational leadership?

(8×1=8 weightage)

Part B (Short Essay/Problems)

*Answer any **six** questions.*

Weight 2 each.

11. Explain the objectives of HR policies.
12. Describe the basic principles of TQM.
13. Describe the process of job evaluation.





14. Discuss the various opportunities and challenges of OB.
15. What is meant by attitude? Explain the factors influencing attitudes.
16. Write a short note on Alderfer's ERG Theory.
17. Write a short note on Status.
18. Discuss Managerial Grid.

(6×2=12 weightage)

Part C (Essay Type Questions)

*Answer any **two** questions.*

Weight 5 each.

19. What is Job Analysis? Explain the process and outcomes of Job Analysis.
20. What are the different forms of counselling that a manager can adopt for counselling his employees? Analyse each of its merits and demerits.
21. Describe the important theories of personality.
22. Explain the concept of Johari window with regard to analysis of self awareness.

(2×5=10 weightage)

