

QP CODE: 25050679



Reg No :

Name :

MCom DEGREE (CSS) EXAMINATION, DECEMBER 2025

First Semester

Core Courses - CM010102 - ORGANISATIONAL BEHAVIOUR

M.COM- FINANCE AND TAXATION, MARKETING AND INTERNATIONAL
BUSINESS, MANAGEMENT AND INFORMATION TECHNOLOGY

2019 Admission Onwards

2C2710D1

Time: 3 Hours

Weightage: 30

Part A (Short Answer Questions)

*Answer any **eight** questions.*

Weight 1 each.

1. Explain the key elements of organisational behaviour.
2. Contribution of psychology in the field of O. B. is quite significant. Discuss.
3. List the factors influencing the selection of models of O. B.
4. What are the assumptions of 'Organisation Man Model' suggested by W.H Whyte?
5. What is meant by perceptual inputs?
6. "Behaviour Modification is manipulative and unethical". Comment.
7. Explain the term group norms.
8. Define the term status.
9. What is grid training?
10. State the behavioural aspect of conflict.

(8×1=8 weightage)

Part B (Short Essay/Problems)

*Answer any **six** questions.*

Weight 2 each.

11. Compare and contrast motivation models given by Maslow and Herzberg. Do you find any similarity between the two models?
12. Distinguish between Equity Theory and Expectancy Theory.
13. Differentiate between group and team.





14. State the features of leadership.
15. What do you mean by resistance to change?
16. What are the strategies to change?
17. What are consequences of stress?
18. Explain organizational culture. Describe the important methods of learning organizational culture.

(6×2=12 weightage)

Part C (Essay Type Questions)

*Answer any **two** questions.*

Weight 5 each.

19. Examine the factors determining personality by citing relevant examples.
20. Explain three ego states and various types of transactions between persons with the help of suitable diagrams.
21. Discuss the situational theory of leadership.
22. Explain in detail the process of organisational development.

(2×5=10 weightage)

