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Reg. No.....

Name.....

BACHELOR OF HOTEL MANAGEMENT DEGREE EXAMINATION SEPTEMBER 2025

Eighth Semester

PERSONALITY DEVELOPMENT

(2017 to 2019 Admissions–Supplementary/2014, 2015 and 2016 Admissions–Mercy Chance –Old Scheme)

Time : Three Hours | Maximum Marks : 80

Section A

Answer **all** *questions.*
Each question carries 1 mark.

Write short notes on the following :

1. Personality.
2. Personal hygiene.
3. Dining Etiquettes.
4. Intelligent listening.
5. Communication skills.
6. Extempore speaking.
7. Small talk.
8. Contract workers.
9. Voice modulation.
10. Group discussion.

(10 × 1 = 10)

Turn over

Section B

Answer any **eight** *questions.*
Each question carries 2 marks.

11. What is meant by locus of control ?

12. State the features of personality analysis.

13. What is ideal self concept ?

14. What is the need for personal hygiene ?

15. How do you maintain personal hygiene ?

16. How do you get social etiquette ?

17. How will you manage the work stress effectively ?

18. State the meaning and purpose of stress management.

19. Why voice modulation is needed in lengthy speeches ?

20. What is the difference between a contract worker and an employee ?

21. State the advantages of utilizing the team work.

22. What is team work ?

(8 × 2 = 16)

Section C

Answer any **six** *questions.*
Each question carries 4 marks.

23. Describe the elements of personality.

24. Describe the stages of personality development.

25. What are the types of personality disorders ?

26. Describe the basics of business etiquette.

27. Why is dining etiquette important ?

28. Describe the basics of communication skills.

29. What are the do's and dont's of extempore speech ?

30. What are the do's and dont's in group discussion regarding manners and accent ?

31. Describe the skills required for group discussion.

(6 × 4 = 24)

Section D

Answer any **two** *questions.*
Each question carries 15 marks.

32. Explain the characteristics of a good conversation.

33. How can I improve my art of conversation ? Explain.

34. Explain the importance and art of 'Small talk' before serious business.

35. Explain the characteristic features of successful teams.

(2 × 15 = 30)