|--|



### QP CODE: 23104613

Reg No	:	
Name	:	

# BTTM DEGREE (CBCS) REGULAR/IMPROVEMENT/REAPPEARANCE EXAMINATIONS, FEBRUARY 2023

### **First Semester**

Bachelor of Tourism and Travel Management

### **Core Course - TT1CRT03 - PRINCIPLES OF MANAGEMENT**

2017 Admission Onwards

4BB79783

Time: 3 Hours

Max. Marks: 80

#### Part A

Answer any **ten** questions. Each question carries **2** marks.

- 1. Explain Fatigue study.
- 2. What is Administration?
- 3. List out the responsibility of a manager.
- 4. Why planning is an intellectual process?
- 5. Name the different types of planning.
- 6. What is the difference between policy and procedure?
- 7. What is line organisation?
- 8. What are the difference between staffing and recruitment?
- 9. What is Job specification?
- 10. What is meant by self actualisation need?
- 11. What do you meant by budgetory control?
- 12. Name different steps involved in the controlling process.

(10×2=20)

### Part B

Answer any **six** questions. Each question carries **5** marks.



- 13. "Management is an art as well as science ". Explain.
- 14. Distinguish between unity of command and unity of direction.
- 15. What are the different steps in planning?
- 16. What is MBO? Explain the steps involved in MBO.
- 17. Distinguish between authority and responsibility.
- 18. Distinguish between delegation and decentralisation.
- 19. What are the significance of directing?
- 20. Explain Herzberg motivation Hygiene Theory.
- 21. Explain the limitations of control.

(6×5=30)

#### Part C

## Answer any **two** questions. Each question carries **15** marks.

- 22. Explain the process of planning and its limitations.
- 23. What is organising? Explain the different forms of organisation structure.
- 24. What is communication? Explain various types of communication.
- 25. What is controlling? Explain the importance of controlling in an organisation.

(2×15=30)