



QP CODE: 24027887



Reg No :

Name :

**BSM DEGREE (CBCS) REGULAR / IMPROVEMENT / REAPPEARANCE
EXAMINATIONS, OCTOBER 2024**

Third Semester

Bachelor of Sports Management

Core Course - SM3CRT07 - ORGANISATIONAL BEHAVIOUR IN SPORTS

2020 Admission Onwards

E9F72EF0

Time: 3 Hours

Max. Marks : 80

Part A

*Answer any **ten** questions.*

*Each question carries **2** marks.*

1. How social environment influence manager roles?
2. What is meant by Contingency approach?
3. Mention few components of Total Quality Management (TQM).
4. Briefly explain the elements of organizational structure.
5. Mention few advantages of organizational structure.
6. What are friendship groups?
7. What are the basic differences between a group and a team?
8. What are virtual teams?
9. Briefly explain the characteristics of the perceiver.
10. Briefly explain openness in personality traits.
11. What is 'visionary' in leadership?
12. Mention 5 levels of Maslow's hierarchy of needs.

(10×2=20)

Part B

*Answer any **six** questions.*

*Each question carries **5** marks.*





13. Explain 2 key elements of organizational behaviour.
14. Explain the characteristics of Organizational culture.
15. Explain the challenges of cultural diversity.
16. Explain any 3 group decision making techniques.
17. Explain how we could build and develop a high performing team.
18. What are the stages involved in perception process? Explain any 3.
19. Explain 3 factors of personality.
20. Explain the qualities of a good leader.
21. Explain the various types of motivation in detail.

(6×5=30)

Part C

*Answer any **two** questions.*

*Each question carries **15** marks.*

22. Write in detail the importance of organizational behaviour with examples.
23. Write in detail how cultures are created and maintained.
24. Explain various types of personality and how does that influences organizational behaviour.
25. Managers have subordinates, leaders have followers' write a detail differences between leader and manager.

(2×15=30)

