b) To enforce strict rules and

procedures

**QP CODE: 24900043** 

Reg No:....

Name:....

# MAHATMA GANDHI UNIVERSITY, KOTTAYAM

# FIRST SEMESTER MGU-UGP (HONOURS)

## **REGULAR EXAMINATION NOVEMBER 2024**

**First Semester** 

### Multi-Disciplinary Course - MG1MDCSMG100

### LEADERSHIP SKILLS IN MANAGEMENT

(2024 ADMISSION ONWARDS)

Duration: 1 Hours

1

c)

Remember (K), Understand (U), Apply (A), Analyse (An), Evaluate (E), Create (C), Interest (I), Appreciation (Ap), and Skill (S)

Students should attempt atleast one question from each course outcome to enhance their overall outcome attainability.

[Learning Domain][CO No(s)]

Part A Multiple Choice Questions Answer all questions. Each question carries 1 mark

Concept of MBO was introduced by:a) Peter. F. Druckerb) Mary Parkerc) Henry Fayold) Philip Kotler

2 What is the role of a team leader?

- a) To avoid communication with team members
  - To provide guidance, support, d) To discourage collaboration and facilitate team processes

[U] [1]

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Maximum Marks: 35

[E] [1]

3	Lea	dership is best defined as	·		[A]	[1]
	a)	the ability to merely project one's abilities in the lack of actual accomplishments	b)	the ability to reduce the dependence of team members on each other		
	c)	the ability to induce the team members to focus on individual goals rather than collective goals	d)	the ability to influence a group toward the achievement of a vision or set of goals		
4	CSF	R Stands for			[U]	[2, 3]
	a)	Corporate Social Responsibility	b)	Company Social Responsibility		
	c)	Corporate Society Responsibility	d)	Company Society Responsibility		
5		ich leadership style involves giving oonsibility for decision-making?	subo	rdinates full authority and	[K]	[3]
	a)	Autocratic leadership	b)	Bureaucratic leadership		
	c)	Laissez-faire leadership	d)	Transactional leadership		
6		Ierzberg's Two-Factor Theory, whic giene" factor?	ch of	the following is considered a	[K]	[5]
	a)	Achievement	b)	Responsibility		
	c)	Salary	d)	Recognition		
7	is the set of forces that energize, direct, and sustain behavior.			[U]	[4]	
	a)	Motivation	b)	Expectancy		
	c)	Empowerment	d)	Socialization		
8	Und	ler ERG theory "R"stands for			[U]	[5]
	a)	Rationality	b)	Responsibility		
	c)	Remuneration	d)	Relatedness		
9	What is an effective technique to manage conflict in a team setting?			nflict in a team setting?	[K]	[4]
	a)	Yelling to express frustration	b)	Ignoring the conflict		
	c)	Active listening	d)	Taking sides		

10	What does the term "charismatic leadership" primarily focus on?	[K] [2]					
	<ul><li>a) Managerial skills</li><li>b) Vision and inspiration</li><li>c) Financial rewards</li><li>b) Vision and inspiration</li><li>d) Task orientation</li></ul>						
		(10 × 1 = 10)					
<b>Part B</b> Short Answer Type Questions. Answer any 5 questions. Each question carries 2 marks							
11	Briefly explain the scalar chain?	[K] [1]					
12	What is Unity of Command?	[U] [1]					
13	Write a short note on a strategic plan?	[U] [2]					
14	What do you mean by informal group ?	[U] [3]					
15	What is a personal code of conduct?	[U] [4]					
16	List any four theories of motivation	[K] [3]					
17	Which are problem solving techniques?	[U] [5]					

 $(5 \times 2 = 10)$ 

#### Part C Short Essay Type Questions Answer any 3 questions. Each question carries 5 marks 18 Why communication is important in leadership [A] [1, 2] 19 What are the importance of conflict resolution [U] [2, 3] 20 [U] [2, 3] Expand sports social responsibility "Is a leader to be empathetic" - write your view on the statement? 21 [C] [5] 22 Differentiate theory X from theory Y [U] [1]

 $(3 \times 5 = 15)$ 

# END OF THE QUESTION PAPER

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