



QP CODE: 23144969



23144969

Reg No :

Name :

MSW DEGREE (CSS) EXAMINATION, NOVEMBER 2023

Third Semester

Faculty of Social Sciences

MSW

CORE - SW010302 - ADMINISTRATION OF HUMAN SERVICE ORGANIZATIONS

2019 ADMISSION ONWARDS

F7D7C463

Time: 3 Hours

Weightage: 30

Part A (Short Answer Questions)

*Answer any **eight** questions.*

Weight 1 each.

1. Organisation
2. Give 2 examples for Social welfare administration as a method of social work
3. Give 2 principles of voluntary organisation
4. What is by- law ?
5. Human Resources
6. Define Bureaucratic
7. Motivation theory
8. Write any Types of communication
9. NPOs
10. What is farm forestry?

(8×1=8 weightage)

Part B (Short Essay/Problems)

*Answer any **six** questions.*

Weight 2 each.

11. Write the profile and functions of PRI
12. How do you prepare a letter for a project funding agency?





13. Write a note on controlling
14. Explain theory X and Y
15. Explain the concept of organisational behaviour
16. Explain the importance of leadership in an organisation
17. Define social entrepreneurship and its functions
18. What is the scope of CRM?

(6×2=12 weightage)

Part C (Essay Type Questions)

*Answer any **two** questions.*

*Weight **5** each.*

19. Empowerment of future generation in urban slum. Prepare a CSR project proposal
20. Explain how do you evaluate the training and development program.
21. Explain the marketing approaches in social service in welfare sectors
22. Explain the socio-economic-cultural influences on beneficiary system

(2×5=10 weightage)

