





M.A. (H.R.M.) / M.H.R.M. DEGREE EXAMINATION, SEPTEMBER 2024

Third Semester

CC 23—ENTERPRISE RESOURCE PLANNING

(2023 Admissions – Regular / 2020-22 Admissions – Supplementary / 2019 Admissions – First Mercy Chance / 2018 Admissions – Second Mercy Chance)

Time: Three Hours Maximum: 60 Marks

Section A

Answer any **five** questions. Each question carries 3 marks.

- 1. What is meant by ERP Solutions?
- 2. Definition of the BPR.
- 3. What is the Emerging Trends on ERP?
- 4. Define the ERP systems.
- 5. What is a Production Planning?
- 6. Write short notes on Planning of ERP Implementation.
- 7. Write Uses of Consultants.

 $(5 \times 3 = 15)$

Section B

Answer any **three** questions. Each question carries 10 marks.

- 8. Explain the Opportunities and Problems of ERP.
- 9. Discuss the ERP Functional modules.
- 10. Describe the Methodology and Frame work of ERP Implementation.
- 11. Explore the Business analytics of ERP.
- 12. Mentioned the Difference between Standard Vs. Customized ERP Solution.

 $(3 \times 10 = 30)$

1/2 Turn over





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Section C

Answer any **one** question. The question carries 15 marks.

- 13. Briefly Explain the Small, medium and large enterprise vendor solutions.
- 14. Discuss the Comparative Assessment and Selection of ERP Packages and Modules.

 $(1 \times 15 = 15)$

