

QP CODE: 25021644



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# B.VOC DEGREE REGULAR/REAPPEARANCE EXAMINATIONS, MARCH 2025 Sixth Semester

B.Voc Tourism and Hospitality Management

## THM6GT03 - AIRFARES, TICKETING AND AIRPORT MANAGEMENT

2018 Admission Onwards

529E3946

Time: 3 Hours Max. Marks: 80

#### Part A

Answer any **ten** questions.

Each question carries **2** marks.

- 1. List any 3 countries under Traffic Conference area 2.
- 2. IATA code of Charles De Gaulle Airport.
- 3. What is de-icing?
- 4. What is enplaning?
- 5. Explain disembarking and embarking.
- 6. Which organisation is responsible for managing both the International as well as the Domestic Airports in India?
- 7. Who are Transit Passengers?
- 8. What is meant by perishable cargo?
- 9. Write the full form of TACT.
- 10. List the cases when airlines provide special handling service to passenger.
- 11. What is credit card? List the different modes of payment.
- 12. What is EMA?

 $(10 \times 2 = 20)$ 

### Part B

Answer any **six** questions.

Each question carries 5 marks.



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- 13. Find out the local time in New Delhi, India, when it is 12:00 hours GMT (India the standard time of GMT +5.30 all year around.
- 14. Identify the global indictor for respective journeys: 1. LON-MOW-DEL-TYO 2. LON-MOW-TYO-TPE 3. MOW-SEL-BJS 4. POS-MIA-YMQ 5. JKT-SIN-DEL.
- 15. Illustrate and explain origin, destination and double open jaw journey with one example each.
- 16. Explain the facilities provided in an airport.
- 17. Explain Passenger Check-in procedure in detail.
- 18. Explain the role of lighting facilities at airports.
- 19. Explain the various air cargo services at airpots.
- 20. Explain the process of preparing cargo for flight.
- 21. Briefly explain the different fares in aviation industry.

 $(6 \times 5 = 30)$ 

#### Part C

Answer any two questions.

Each question carries 15 marks.

- 22. Explain detail about the different classes of journey.
- 23. Explain the major functions of a ground handling agency.
- 24. Explain the functions of an Air Waybill.
- 25. Explain the roles and responsibilities of IATA and ICAO.

 $(2 \times 15 = 30)$ 

