

QP CODE: 24001265



Reg No	:	
Name		

BBM DEGREE (CBCS) REGULAR / REAPPEARANCE EXAMINATIONS, MARCH 2024 Sixth Semester

Bachelor of Business Management

CHOICE BASED CORE COURSE - BM6CBT32 - INDUSTRIAL RELATION MANAGEMENT

2017 Admission Onwards 15C40935

Time: 3 Hours Max. Marks: 80

Part A

Answer any **ten** questions.

Each question carries 2 marks.

- 1. What is industrial democracy?
- 2. Write any two constraints in Industrial relations.
- 3. Why industrial relation is important in present day world?
- 4. Define Trade Union.
- 5. Define the Migratory character of Trade Union?
- 6. What do you mean by Employers organisation?
- 7. Name some factors which are significant to Workers participation in management?
- 8. What is meant by illiteracy of workers?
- 9. Point out any two problems of workers participation in management of India.
- 10. What is Labour Welfare?
- 11. Who is a Labour Welfare Officer?
- 12. Who is a Worker Teacher?

 $(10 \times 2 = 20)$

Part B

Answer any **six** questions.

Each question carries 5 marks.

13. Explain the different levels of machinery which can be helpful in the maintenance of good industrial relations.



Page 1/2 Turn Over



- 14. Explain any three factors that are interrelated to industrial relations.
- 15. Explain the characteristics of Trade Union.
- 16. Explain the techniques to achieve the objectives of Trade Union.
- 17. What are the factors responsible for the slow growth og collective bargaining in India?
- 18. Explain the prerequisites for effective workers participation.
- 19. Explain the concept JMC.
- 20. What are Fringe Benefits? Explain such benefits in India.
- 21. Explain the objectives of Workers Education and its significance,

 $(6 \times 5 = 30)$

Part C

Answer any two questions.

Each question carries 15 marks.

- 22. Explain the important functions of industrial relation.
- 23. Collective Bargaining is a good trade bargaining. Explain using steps in Collective Bargaining.
- 24. Explain different forms of WPIM and their functions.
- 25. What are the agencies involved in workers education in India

 $(2 \times 15 = 30)$

