



**QP CODE: 25801260**

**Reg No** : .....

**Name** : .....

**BHM DEGREE REGULAR / SUPPLEMENTARY EXAMINATIONS, MARCH 2025**

**Fourth Semester**

**BACHELOR IN HOTEL MANAGEMENT**

**BH4CRT21 - HUMAN RESOURCE MANAGEMENT**

2020 Admission Onwards

3E5465AC

Time: 3 Hours

Max. Marks : 80

**Part A**

*Answer any **ten** questions.*

*Each question carries **2** marks.*

1. Explain any four steps in human resource planning.
2. What are the contents of job description?
3. Define meaning of selection.
4. What is placement?
5. Define induction.
6. Write any four off the job techniques of executive development programme.
7. What is performance appraisal?
8. What is Confidential Report?
9. What is compensation?
10. What is pension?
11. What is picketing?
12. What is arbitration?

(10×2=20)

**Part B**

*Answer any **six** questions.*

*Each question carries **5** marks.*

13. What is job analysis? Explain the steps involved in job analysis.





14. Define recruitment and write any four advantages of external source of recruitment.
15. What is selection and explain the different steps in selection process.
16. Differentiate between recruitment and selection.
17. What is performance appraisal and write any four characteristics of performance appraisal?
18. Write a note on profit sharing.
19. Write a note on labour co- partnership.
20. What is grievance and explain any four causes of grievance?
21. Explain the causes of grievance.

(6×5=30)

### **Part C**

*Answer any **two** questions.*

*Each question carries **15** marks.*

22. Which are the on the job and off the job techniques of training?
23. Explain the characteristics of career planning and performance appraisal.
24. Write a note on bonus and gratuity.
25. Write a note on Machinery for redressal of grievance.

(2×15=30)

