



QP CODE: 25020342



Reg No :

Name :

**BBM DEGREE (CBCS) REGULAR / REAPPEARANCE / MERCY CHANCE
EXAMINATIONS, FEBRUARY 2025**

Sixth Semester

Bachelor of Business Management

CORE COURSE - BM6CRT26 - GROUP DYNAMICS & ORGANISATIONAL CHANGE

2017 Admission Onwards

036FAC90

Time: 3 Hours

Max. Marks : 80

Part A

*Answer any **ten** questions.*

*Each question carries **2** marks.*

1. Define role conflict.
2. Define Quality Circles.
3. Define intergroup conflict.
4. What is latent conflict?
5. What is collaborating in conflict management?
6. What is organizational stress?
7. What is division of labour?
8. What is socialization?
9. What is refreezing in Lewin's model of organizational change?
10. State the determinants of QWL.
11. What is input-throughput-output approach to OE?
12. What is Strategic Constituencies approach to OE?

(10×2=20)

Part B

*Answer any **six** questions.*

*Each question carries **5** marks.*

13. Briefly explain the various types of informal groups.





14. Distinguish between a team and a group.
15. State the structural factors which lead to conflict in an organization.
16. Job stress can have physiological, psychological and behavioural stress. Explain.
17. What do you mean by organizational goals? How are organizational goals determined?
18. Explain the various sources of power.
19. Explain the strategies to minimize adverse effects of organizational politics.
20. Explain the factors influencing choice of an OD intervention.
21. What is OE? Explain the goal attainment approach to OE.

(6×5=30)

Part C

*Answer any **two** questions.*

*Each question carries **15** marks.*

22. Effectiveness of group decision making.
23. What is employee frustration? How does frustration affect the employee behavior? How we can regulate frustration in an organization?
24. Briefly explain the reasons for structural differences of various organizations. Identify and describe the manner in which the organization structure affects individual behaviour.
25. Why organizational change is resisted by individuals and groups within the organization? How such resistance can be prevented in an organization?

(2×15=30)

