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Reg. No
Name

B.Com. DEGREE (C.B.C.S.S.) EXAMINATION, SEPTEMBER 2024

First Semester

Complementary Course 1—ENTERPRISE RESOURCE PLANNING
(For U.G.C. Sponsored B.Com. Computer Application)
[2013—2016 Admissions]

Time: Three Hours Maximum Marks: 80

Part A

Answer all questions.

Each question carries 1 mark.

- 1. Define ERP.
- 2. What do you mean by Gap Analysis?
- 3. Write notes on ERP Vendor.
- 4. What is Baan?
- 5. Describe the concept of Re-Engineering.
- 6. Narrate B E Analysis.
- 7. Name the ERP modules.
- 8. Specify the significance of Steering Committee for Project Management.
- 9. Briefly explain ERP infrastructure planning.
- 10. What is AS IS analysis?

 $(10 \times 1 = 10)$

Turn over





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Part B

Answer any **eight** questions. Each question carries 2 marks.

- 11. What do you mean by Feasibility Analysis?
- 12. Describe System Architecture.
- 13. Explain ERP Consultants.
- 14. Give the importance of Competitive Environment Analysis.
- 15. Narrate criteria for ERP package evaluation.
- 16. What is SAP?
- 17. Write notes on ERP software.
- 18. Distinguish between Forward and Reverse Engineering.
- 19. Mention the purpose of Balanced score Card Method.
- 20. How System Integration is achieved?
- 21. Elucidate the concept of ERP.
- 22. Can you differentiate between Domestic and Global ERP implementation.

 $(8\times 2=16)$

Part C

Answer any **six** questions.

Each question carries 4 marks.

- 23. What is BPR? Explain the significance in ERP.
- 24. Describe the tangible and non-tangible benefits of ERP for an organization.
- 25. Why do project needs planning?
- 26. Mention the importance of Need Analysis.





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- 27. Explain ABCD check list frame work.
- 28. What do you mean by Change Management?
- 29. Discuss how the organizational department culture effects ERP implementation?
- 30. Describe the methodology for the ERP implementation.
- 31. What do you mean by Integrated Software?

 $(6 \times 4 = 24)$

Part D

Answer any two questions.

Each question carries 15 marks.

- 32. Write detailed report on integration of various business models by using ERP system-Also explain functional technical modules and sub modules.
- 33. Describe the steps involved from the time of project initiation to project completion.
- 34. Define ERP. Discuss the evolution of ERP. Also mention the emerging trends in ERP adoption.
- 35. Elucidate the steps in ERP implementation. What is to be done during post implementation phase?

 $(2 \times 15 = 30)$

