Core Course -6: BUSINESS MANAGEMENT (Applicable for B com Model I, II and III wef: from 2019 admissions)

Instructional Hours: 54

Objectives: To familiarise the students with concepts and principles of management.

Module 1

Introduction to Management - Meaning , Nature, Scope and Functional Areas of Management - Management as a Science, Art and Profession - Management & Administration - Principles of Management- Managerial roles: Mintzberg Model - Functions of Management - Contributions of F.W.Taylor and Henry Fayol.

Module II

Planning - Planning - Meaning - Nature - Importance - Types of Plans - Planning Process- Barriers to Effective Planning - M.B.O - Features – Steps - Coordination - Meaning and Importance - Techniques for Effective Coordination

Module III

Module V

Organizing and Staffing - Meaning - Nature - Importance - Principles of Organisation - Types of Organisation - Organisation Chart - Organisation Manual - Centralization – Decentralization-Authority - Delegation of Authority - Responsibility and Accountability.

Staffing - Meaning - Nature - Importance –Recruitment –Selection –Training-Compensation – Performance appraisal.

(14 Hours)

(12 Hours)

(10 Hours)

Module IV Direction and Control – Principles of direction- Leadership: Concept and Styles; Trait and Situational Theory of Leadership, Managerial Grid by Blake and Mouton , Likert's Four System Model - Motivation: Concept and Importance; Maslow's Need Hierarchy Theory; Herzberg's Two Factors Theory. Control: Concept and Process-Control Techniques.

(12 Hours)

Management Techniques – (Brief Study) Quality circle-Total Quality Management - Business Process Reengineering (BPR)- Six sigma-Kaizen

(6 Hours)

Suggested Readings

- 1. Koontz, O Donnell, Management, McGraw-Hill
- 2. Appaniah, Reddy, Essentials of Management, Himalaya Publishing House.
- 3. Prasad, L. M., Principles of management, Sultan Chand and Sons.
- 4. Srinivasan, Chunawalla, Management Principles and Practice, *Himalaya Publishing House*.
- 5. Tulsian, P.C., & Pandey, Vishal, Business Organization and Management, Pearson Education

Credit: 3

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