TRAVEL AND TOURISM INFRASTRUCTURE

- 1. Best tour operators for youth
- a. Topdeck
- b. Bussabout
- c. Gadventures
- d. Contiki
- 2. Which is a Greenfield airport?
 - a. Devenhalli airport
 - b. Saradr Vallabhhai Patel airport
 - c. Lok Nayak Jayaprakash airport
 - d. Rajiv Gandhi airport.
- 3. Deferred Demand is demand unfulfilled because of a
 - a. Problem in the supply environment
 - b. Problem with the individual
 - c. Illness
 - d. Poverty
- 4. Travel propensity is a measure of
 - a. The percentage of a population that has taken at least one trip
 - b. The ratio of day trips to overnight visits
 - c. Tourism market share of a country
 - d. Frequency of travel of a population

5. The majority of international tourism is generated by countries of which of economic development

- a. High Mass Consumption
- b. Take off
- c. Drive to maturity
- d. Traditional society

6. What type of statistics calculates the number of tourists visiting a destination in a given time?

- a. Volume statistics
- b. Statistics of tourist characteristics

- c. Expenditure statistics
- d. Resource statistics

7. The routes travelled between the generating areas and tourist destinations are known as, what?

- a. Transit routes
- b. Tourist routes
- c. Travel routes
- d. Geography Routes

8. Long haul tourism is journeys of more than

- a. 3000 Kilometres
- b. 500 Kilometres
- c. 1000 Kilometres
- d. 2000 Kilometres

9. The Way refers to

- a. The medium of travel used by transport modes
- b. The Carrying Unit
- c. Motive Power
- d. The Terminal
- 10. Freedoms of the air are
 - a. International agreements
 - b. Safety Agreements
 - c. De-regulation agreements
 - d. Time zones

11. Fly Cruising refers to

- a. A combined air and sea trip
- b. A combined air and land
- c. A combined air and coach
- d. High altitude aircraft

12. An RV is a

- a. Recreational vehicle
- b. Road vehicle
- c. Recreational van
- d. Recreational Vesper
- 13. What is an example of a carrying unit?
- a. Aeroplane
- b. Terminal
- c. Road
- d. Landing Stage

14. VTOL stands for

- a. Vertical take off and landing aircraft
- b. Vertical take off and landing arrival
- c. Visitor take off and landing arrival
- d. Vertical take off and loading aircraft

15. Who was appeared first modern travel agency

- a. Benjamin D john
- b. Thomas cook
- c. Macro polo
- d. Alexander
- 16. World's 1st travel agency organized by
 - a. Thomas cook
 - b. Benjamin D john
 - c. Rowland
 - d. All of these

17'Fly the New Feeling' is the slogan of which airline?

- (a) Indigo
- (b) Go Air
- (c) Vistara

(d) Air Asia

18. ARC stands for

- a. Airline reservation council
- b. Airport reservation council
- c. Airline reporting corporation
- d. None of these

19. The main sources of Travel Agency

- a. Sales
- b. Commission
- c. Incentives
- d. Production

20. IATA stands for

- a. Indian air transport association
- b. International air transport association
- c. International air traffic association
- d. Indian air traffic association
- 21. Universal federation of travel agents association
 - a. FTTA
 - b. UFTAA
 - c. UFTA
 - d. FTTU
 - 22. ICAO stands for
 - a. International civil aviation organization
 - b. Indian civil airline organization
 - c. Indian civil aviation organization
 - d. International civil airline organization
- 23. Guest house are known as
 - a. Home away from home
 - b. Ryokans
 - c. Bed and break fasts
 - d. Hostels
- 24. ETA stands for

- a. Estimated travel arrival
- b. Estimated time arrival
- c. Estimated time departure
- d. None of these
- 25. ETD stands for
 - a. Estimated time departure
 - b. Estimated time arrival
 - c. Estimated time zone
 - d. None of these
- 26. A single flight on which space is shared and sold by two or more airlines
 - a. Code share
 - b. Cancellation
 - c. Check- in
 - d. None of these
- 27. A description of a customer's travel plans means that
 - a. Brochure
 - b. Itinerary
 - c. Tour package
 - d. None of these

28. PNR means that

- a. Passenger name report
- b. Passenger name record
- c. Personal name record
- d. Personal name report

29. A three letter code designating the type of air craft used for passenger flight or cargo

transport is known as

(1) Hub code

- (2) Carrier code
- (3) Equipment code
- (4) Airline code
- 30. First point of arrival /last point of departure in a country /area
 - a. Exit point
 - b. Departure area

- c. Gate away
- d. Arrival area
- 31. Formalities undertaken by a passenger at an airport before departure known as
 - a. Check out
 - b. Check in
 - c. Reservation
 - d. None of these
- 32 An airline known as
 - a. Carrier
 - b. Flight
 - c. Passenger
 - d. None of these
- 33. TPM stands for
 - a. Travel point mileage
 - b. Transfer point mileage
 - c. Ticketed point mileage
 - d. All of these

34. The area at an airport where the formalities for departing and arriving passenger take place

- a. Stop over
- b. Terminal
- c. Transfer
- d. Transit

35. The process for transporting passengers from one terminal to another known as

- a. Transfer
- b. Transit
- c. Terminal
- d. None of these

36. A passenger who are temporarily located at a point between their departure and destination known as

- a. Transfer
- b. Transit

c.	Stop	over
----	------	------

d. None of these

37. ASTA stands for

- a. American Social Travel Agents
- b. Association of Social Transport Agents
- c. The American Society of Travel Agents
- d. None of These
- 38. The president of UFTAA for the year 2017
 - a. Sunil Kumar
 - b. William Tan
 - c. Peter Cox
 - d. Gunnar Von

39. UFTAA stands for

- a. United Federation of Travel Agents Association
- b. Universal Federation of Tourism Agent Association
- c. Universal Federation of Travel Agents Association
- d. None of these
- 40. UFTAA was founded in
 - a. Rome
 - b. Japan
 - c. London
 - d. None of these
- 41. UFTAA was founded in Year
 - a.1960
 - b. 1874
 - c.1966
 - d.1820
- 42. WTTC stands for
- a. World travel and trade corporation
- b. World travel and trade council
- c. World travel and tourism council
- d. None of these

- 43. The headquarters of IATO
- a. New Delhi
- b. Mumbai
- c. Chennai
- d. Bangalore
- 44. The executives office of IATA
- a. Geneva
- b. Delhi
- c. Bombay
- d. Paris
- 45. IOTO stands for
 - a. Indian Official Tourism Origin
 - b. International Ocean Travel Origin
 - c. Indian Ocean Travel Origin
 - d. Indian Ocean Tourism Organization
- 46. IOTO found in year
- a.1920
- b.1995
- c.1918
- d. 1925

47. The headquarters of IOTO situated at

- a. Geneva
- b. Perth
- c. Paris

d. London

- 48. TAAI stands for
- a. Travel Association of Agents of India
- b. Travel Agents Association of India
- c. Trade Association of Agents of India
- d. Trade Agents Association of India
- 49. TAAI was formed in year
- a. 1950

b. 1951c. 1940

d. 1941

50. The process of denying boarding to airline passengers with confirmed reservation due to overbooking or overselling of flight is termed as:

a. cancellation

- b .denial
- c. bumped
- d. deferred booking

51. Which year was celebrated as centenary year of Indian Civil Aviation?

- (A) 2009
- (B) 2010
- (C) 2011
- (D) 2012
- 52. 'OPERA' is a
- (A) Travel company
- (B) Software used for reservation of hotel rooms
- (C) Airline charter company
- (D) Franchise hotel chain
- 53. A record in which passenger reservation data is stored.
- (A) CRT
- (B) PNR
- (C) Client Profile
- (D) Modem
- 54. Tourist Visa is valid for how many days in India?
- (A) 30 days
- (B) 60 days
- (C) 90 days
- (D) 180 days

55. A car rental site located near the Airport terminal but not directly on the premises of the Airport is called

(A) Drop off point

(B) Pick up point

(C) Off-premises location

(D) Airport terminal

56. A three letter code designating the type of aircraft used for passenger flight or cargo transport is known as

(A) Hub code

(B) Carrier code

(C) Equipment code

(D) Airline code

57. Which is the first privately built International Airport of India?

(A) Gopinath Bardolai International Airport

(B) Nedumbassery International Airport

(C) Chhatrapati Shivaji International Airport

(D) Netaji Subhash Chandra Bose International Airport

58. A person with Person of Indian Origin (PIO) card gets visa in India for

- (A) Six months
- (B) Nine months
- (C) Two years
- (D) Five years

59. Arrange the following organisations in sequence according to the year of establishment:

- a. ITDC, IATO, TAAI
- b. IATO, ITDC, TAAI
- c. TAAI, ITDC, IATO
- d. ITDC, TAAI, IATO
- 60. The former Headquarter of Air India Limited is
- a. Chennai
- b. Mumbai
- c. Delhi
- d. Calcutta

61. In which year Air India and Indian Airlines merged as NACIL?

a. 2006

- b. 2007
- c. 2008
- d. 2009
- 62. Wholesaler in the parlance of Tourism Industry is
- a. Airline
- b. Tour operator
- c. Hotel
- d. Travel agency
- 63. Visa on arrival scheme on India is not extended to the citizens of which country?
- a. Finland
- b. Japan
- c. Cambodia
- d. Kazakhstan
- 64. When did Thomas Cook first started the Grand circular Tours of Europe?
- a. 1955
- b. 1956
- c. 1966
- d. 1967

65. Which one is not an attractive element for tour operators while designing organized package tour?

- a. Flexibility of adding special services for premium price
- b. Consolidation of business network for effective service delivery
- c. Penetration in the market by reducing price
- d. Promotion of hassle free travel
- 66. Which one is not a true function of a wholesale tour operator?
- a. It assembles the services to be sold in a single price tag.
- b. It directly provides ground services at all the places.
- c. It makes a direct deal with all principle service providers.
- d. It takes care of International transport and departure.
- 67. Which one of the following is a function of a travel agent?
- a. It acts as a ground operator.

- b. It retails the package tour.
- c. It deals with foreign exchange.
- d. It is accountable to the cancellation of tour

68. Two of the greatest travellers in the world have been Marco polo and Ibn Batuta. Name the countries to which they belong?

- a. Greece and Rome
- b. Iran and Turkey
- c. Italy and Morocco
- d. Egypt and Mesopotamia
- 69. A record in which passenger reservation data is stored
- a. CRT
- b.PNR
- c .Client Profile
- d. Modem

70. A package tour that includes the services of a tour representative accompanied at each destination

- (A) Excursion tour
- (B) Escorted tour
- (C) Hosted tour
- (D) Minimum tour

71. Any package tour including two or more components such as airfare and accommodation designed for a specific client is known as

- (A) Free Individual Travel
- (B) Group Inclusive Travel
- (C) Leisure Travel
- (D) Corporate Travel

72. A document issued by a travel agency or vendor authorizing transportation or some other travel service to a specified person.

- (A) Amenities voucher
- (B) Miscellaneous charges order
- (C) Voucher

(D) Saver pass

73. Employees who work at Airport for booking reservations, weighting and checking luggage, and issuing tickets are known as

- (A) Traffic Assistant
- (B) Airport Agent
- (C) Ground Staff
- (D) Airport Assistant
- 74. Who amongst the following is the founder of RedBus.in?
- (A) Ritesh Agarwal
- (B) Phanindra Sama
- (C) Ashish Kashyap
- (D) Subhash Goyal
- 75. The headquarters of CLEARTRIP is in
- A. Mumbai
- B. Delhi
- C. Bangalore
- D. Goa
- 76. TSA stands for
- A. Tourism Satellite Account
- B. Travel Satellite Account
- C. Tourism Satellite Association
- D. None of these

77. A visitor who does not spend the night in a collective or private accommodation in the country visited is known as:

- A. Same Day Visitor
- B. Tourist
- C. Visitor
- D. Resident
- 78. Measure of the economic value of foreign visitors to a country.
- A. Value Statistics
- **B.** Volume Statistics
- C. Statistics of Profile
- **D.** Tourist Statistics

79. Survey of travellers during course of their journey is known as:

- A. En Route Survey
- B. Destination Survey
- C, Survey Of Suppliers
- D. None Off The Above
- 80. Which survey is conducted on areas where there are high levels of tourist activity?
- A. En Route Survey
- B. Destination Survey
- C, Survey Of Suppliers
- D. None Off The Above
- 81. Statistics of tourism demand have what following broad benefit?
 - A. Can be used in marketing and planning
 - B. Effects of decisions can be monitored
 - C. Allow forecasts to be made
 - D. All of the Above
- 82. What are the three key measures of demand?

A.Total number of international tourist arrivals, the total number of international tourist departures and domestic tourism

B.Domestic tourism, the total number of international tourist departures and total capacity of accommodation

C. Total number of domestic arrivals, total number of international arrivals and total capacity of accommodation

D. Total number of international arrivals, the total number of international tourist departures and total capacity of accommodation

83. What is a Tourism Satellite Account?

- A. A sub-set of a nation's accounts that involves expenditures by tourists
- B. A sub-set of a nation's accounts that measures tourism capacity
- C. A sub-set of a nation's accounts that measures tourism supply
- D. A set of a international accounts that involves expenditures by tourists

84. What are en route surveys?

- A. Surveys of tourism suppliers at a destination
- B. A structured sample of households
- C. Surveys taken before the journey

D. Surveys of travellers during the course of their journey

85. 'Dil toh roaming hai' is the tag line of which of the following company?

- (a) Reliance Jio
- (b) Make My Trip
- (c) Yatra.com
- (d) Trip Advisor
- 86. The 'hub-and-spoke' concept promotes efficiency of which industry ?
- (a) Restaurants
- (b) Car rental
- (c) Airline
- (d) Accommodation
- 87. In which year PATA was established ?
- (a) 1976
- (b) 1951
- (c) 1974
- (d) 1972
- 88. A normal Indian passport has _____ pages.
- (1) 33
- (2) 63
- (3) 36
- (4) 60

89. Established by Ms. Travis Kalanick and Mr. Garrett Camp in 2009, Uber Cabs has its head office is :

- (1) London
- (2) San Francisco
- (3) New Delhi
- (4) Tokyo

90. THE HEADQUARTERS OF IATA

- A) Janeva
- B) Montreal
- C) London

D) None Off These

- 91. India Got First Airline Is
- A) AIR INDIA
- B) INDIGO
- C) TATA AND SONS
- D) NONE OFF THESE
- 92. ----- Year Established the First Airline In India
- A) 1912
- B) 1930
- C) 1935
- D) 1932
- 93. ----- Year Tata & Sons Became AIRINDIA
- A) 1940
- B) 1946
- C) 1945
- D) 1950
- 94. Non Resident, Visiting A Country Other Than Their Owns Is Termed As
- A) Domestic Tourism
- B) Inbound Tourism
- C) International Tourism
- D) None Off These
- 95. Formation Of Airport Authority Of India (AAI)
- A) 1902
- B) 1990
- C) 1996
- D) 1995
- 96. The term travel originated from Word
 - a. French
 - b. Greek
 - c. European

- d. None of these
- 97. The grand tour concept started in Year
 - a. 1730
 - b. 1670
 - c. 1714
 - d. 1815

98. Home – away – from – home concept represented

- a. Farm houses
- b. Extended stay facilities
- c. Guest house
- d. None of these

99. A computerized system used to access information about schedules , availability , fares and other travel for materials known as

- a. Check in
- b. Computer reservation system
- c. Booking
- d. Check out

100. Prepaid and pre - arrangement trip is known as

- a. Tour operation
- b. Itinerary
- c. Tour package
- d. Brochure
- 101. A personal item carried by a traveler, known as
 - a. Allowance
 - b. Baggage
 - c. Baggage tag
 - d. None of these

102. A person who travels on foot is known as.

- a. pouching
- b. wayfarer
- c. cosmopolitan

d. none off these

103. Incredible India brand ambassador

- a. Priyanka Chopra
- b. Amir Khan
- c. Sharuk khan
- d. Salman Khan

104. The World Tourism Day 2018 was celebrated with which theme?

a. Sustainable Tourism: A Tool For Development

- b. Tourism and The Digital Transformation.
- c. Sustained Tourism: A Tool for Development
- d. Sustained Development: A Tool for Tourism

105. India introduced "visa on arrival" facility in which year

a. 2014

b.2015

- c.2012
- d.2013

106. IATO

a. Indian Association of Tour Operators

b. International Association of Tour Operators

c. Indian Agents of Tour Operators

d. International Association of Travel Operators

107. IATO was founded in the year

a. 1982.

b. 1992

c. 1972

d. 1952

108. ' Royal coaches ' in India is calledtrains

- a. Rajadani express & royal oriented
- b. Palace on wheels and blue train
- c. Palace on wheels and royal orient
- d. None of these

109. Which Indian State has most airports?

(a) Maharashtra

- (b) Madhya Pradesh
- (c) Kerala
- (d) Gujarat

110. Dum Dum is a famous Air Port and Government weapon store. It is located in which state?

- (a) Kolkata
- (b) Bihar
- (c) Orissa
- (d) Punjab

111. Is a document issued by a national government for the purpose of the identity and nationality of its citizens which is usually used while travelling

- A. Passport
- B. Identity Card
- C. Adhar Card
- D. Visa

112. Which passport is issued to government officers or persons travelling on government missions ?

- A. Normal Passport
- **B.** Diplomatic Passport
- C. Official Passport
- D. Aliens Passport

113. Which document gives a person the right to enter a country and stay for a temporary period?

- A. Visa
- B. Passport
- C. Green Card
- D. Identity Card

114. Which type of visa is given for a limited period for leisure travel, no business activities allowed.?

- A. Tourist Visa
- B. Transit Visa
- C. Student Visa
- D. Business Visa

115. This visa is valid for three days or less, for passing through the country to a third destination.

A. Tourist Visa

B. Transit Visa

C. Student Visa

D. Business Visa

116. Which visa allows its holder to study at an institution of higher learning in the country of issue?

A. Tourist Visa

B. Transit Visa

C. Student Visa

D. Business Visa

117. Which rules and regulations is related to the transport of article and species from one country to another.

A. Customs Regulation

B. Passport Regulation

C. Tax Regulation

D. None of these

118. Which insurance should be taken by the travelers to insure themselves against the sudden and unexpected mishap?

A. Travel Insurance

B. Life Insurance

C. General Insurance

D. None of these

119. Who is the president of TAAI for the year 2018

A. Sunil Kumar

B. Bhusan Kumr

C. Ravneet Kaur

D. None of these

120. Head office of TAAI is in

A. New Delhi

B. Maharashtra

C. Tamil Nadu

D. Punjab

121. Who is the president of IATO for the year 2018?

A. Pronab Sarkar

B. E.M. Najeeb

C. Rajiv Mehra

D. Rajesh Mudgil

122. The operator who receive guests or tourist and handle arrangement in the host country is known as.

A. Inbound Tour Operator

B. Outbound Tour Operator

C. Domestic Tour Operators

D. Ground Operators

123. The tour operator who promotes tours for foreign destinations maybe business tour or leisure tour is called.

A. Inbound Tour Operator

B. Outbound Tour Operator

C. Domestic Tour Operators

D. Ground Operators

124. Which tour operator provide travel services within the tourist's native country.

A. Inbound Tour Operator

B. Outbound Tour Operator

C. Domestic Tour Operators

D. Ground Operators

125. Which of the following is the function of tour operator

A. Planning a tour

B. Making tour package

C. Arranging a tour

D. All of the above

126..... is an organization who buys individual travel components, separately from their suppliers and combines them into a package tour and then it is sold to the public

A. Tour Operator

B. Travel Agent

C. Tour Guide

D. None of these

- 127. In what century did Thomas Cook's tours start in the UK?
 - A. Seventeenth Century
- B. Eighteenth Century
- C. Nineteenth Century
- D. Twentieth Century

128. How long can planning an inclusive tour take?

- A. 18 months to two years
- B. One year to 18 months
- C. 6 months to one year
- D. 1 to 2 months

129. Leisure, Business and Home-based are the three main types of what?

- A. Hotels
- B. Resorts
- C. Travel Agents
- D. Tour Operators
- 130. CRS stands for what
 - A. Computer reservation systems
 - B. Computer reserved systems
 - C. Customer reservation systems
 - D. Customer reserved systems
- 131. What is an itinerary ?
- (a) It is a passport.
- (b) It is the map of the place where tourist is visiting.
- (c) It is a form to be filled by tourist.

(d) It is a detailed plan for a journey, especially a list of places to visit with corresponding dates.

132. Mr. Sunil wanted to safeguard his luggage, health or any other risk while travelling to Singapore. How can this be done ?

- (a) By taking assistance of Police
- (b) By purchasing Travel Insurance
- (c) By taking help of Travel Agent

(d) By consulting doctor

133. The printed document, which is a very important marketing tool of tour operator giving detail of tour package like places covered, cost of tour, name of hotel, number of days and nights covered etc. is a

- (a) Newspaper
- (b) Book
- (c) Tour Brochure
- (d) None of the above

134. ______ is a national apex body of the Tourism Industry in India and was founded on 13th January, 1982.

- (a) Indian Association of Tour Operators
- (b) United Nations World Tourism Organisation
- (c) International Air Transport Association
- (d) Association of Domestic Tour Operators of India
- 135. The recognition as an approved travel agency in India is granted initially for 5 years by
- (a) Ministry of Railways
- (b) Ministry of Tourism
- (c) Ministry of Civil Aviation
- (d) Ministry of Culture
- 136. Amadeus and Sabre are
 - (a) Global Distribution System
 - (b) E Travel Portals
 - (c) Travel Trade Organisation
 - (d) Airline

137. For approval of travel agency in India, the applicant travel agency

- (a) Should be approved by IATA
- (b) Should be in operation for a minimum period of one year from the date of application
- (c) The office should be equipped with telephone, fax and CRS
- (d) All of the above
- 138. What does the abbreviation LTA stand for?
- (A) Land Transport Authority
- (B) Local Tourism Authority
- (C) Local Transport Authority

(D) Local Tourism Administration

139. Tripadvisor.com is the website that review travel products. Such websites are known as

(a) User – generated content sites

(b) User – created content sites

(c) Supply – generated content sites

(d) Demand – generated content sites

140. Which of the following tourism service suppliers has been the most aggressive in marketing through direct distribution channels?

- A. Hotels
- B. Airlines
- C. Rental car companies
- D. Cruise ships

141. In a typical two-level distribution channel for tourism-related services, the intermediary will be a

- A. Tour wholesaler.
- B. Tour operator.
- C. Travel agent.
- D. Visitors center staff member.
- 142. Our operators typically work on a
 - A. Line item basis.
 - B. Commission basis.
 - C. Override basis
 - D. Markup basis.

143. Only a small portion of a travel agent's day is spent in this activity

- A. Selling.
- B. Researching travel products.
- C. Making reservations.
- D. Conferring with clients.
- 144. The first Indian travel company
- A. The Jeena Tours and Travels
- B. Yatra
- C. SOTC
- D. Goibibo

145. Who was the owner of first Indian travel company

A. Pallonji Katgara & Jamshedji Dastoor

B. Sunil Kumar

C. Thomas Cook

D. None of these

146. What was the purpose of forming TAAI?

A. To protect the interests of those engaged in the industry

B. To promote its orderly growth and development; and

C. To safeguard the rights of the travelling public

D. All of the above

147. TCI stands for

A. Travel corporation of India

B. Tourist Corporation of India

C Travel Council of India

D. Travel Computing International

148. TCI was formed in the year.

A. 1961

B. 1962

C. 1960

D. 1970

149..... is a business entity or firm that retails package tours or any other individual travel solutions to customers as a representative of airlines, hotels, tour companies, and cruise lines

A. Travel agency

B. Tour Package

C Tour Guide

D None of these

150.agency assembles different components of services to design tour packages for catering FIT and GIT customers

A. Wholesale Travel Agency

B. Retail Travel Agency

C. Full Service Agency

D. Implant Agency

151. is an agency is one that sells directly to customers at several small locations in cities or towns

A. Wholesale Travel Agency

B. Retail Travel Agency

C. Full Service Agency

D. Implant Agency

152. It is a type of travel agent that deals with all kinds of services. It may be called as complete travel agents

A. Wholesale Travel Agency

B. Retail Travel Agency

C. Full Service Agency

D. Implant Agency

153. It is a type of travel agent that is located in the premises of corporate offices to make travel arrangements of employees

A. Wholesale Travel Agency

B. Retail Travel Agency

C. Full Service Agency

D. Implant Agency

154. Which of the following is the role of a travel agency?

A. Travel agents also provide destinations transfer services to the clients as per the tour itinerary.

B. It acts as a local agent to confirm and reconfirm the services reserved by the tour

Wholesaler

C. It negotiates the terms and conditions for commission with principal suppliers.

D. All of the above

155. act as a link between customers (tourists) and primary service providers

A. Tour Operators

B. Tour Guide

C. Travel Agent

D. Government

156. Which is the service provided by the tour operator?

A. Airport and hotel transfer

- B. Arrangements for traditional reception at the arrival points
- C. Arrangements of guided sightseeing tours
- D. All of the Above
- 157. A Rail Credit Card is issued by which bank
- A. Standard Chartered Bank.
- B. SBI
- C. ICCI
- D. Federal Bank

158. The Fairy Queen running between Delhi and Rantamobore promotes tourism

Between

- A. Delhi and Rajasthan
- B. Delhi and Punjab
- C. Delhi and Shimla
- D. Delhi and Kashmir
- 159. The Thar Express connecting Khokhrapar and Munabao promotes tourism between
- A. India and Pakistan
- B. India and Nepal
- C. India and china
- D. India and Bangladesh
- 160. WATA stands for
- A. World Association of Travel Agencies
- B. World Agents of Tourism Agency
- C. World Agency of Travelers Association
- D World Association of Tourism Agent
- 161. PATA Stands for
- A. Pacific Asia Travel Association
- B. Pakistan Agent Travel Association
- C. Pacific Agent Travel Association
- D Pacific Association of Travel Agents

162. All outbound and inbound tours need authorization from which bank to do the transactions of receiving and paying through different foreign currencies

A. RBI

B. SBI

C. ICCI

D. BOI

163. It is issued to a Person of India Origin (PIO), foreign spouse of Indian national and to spouse or children of foreigners holding any type of visa other than tourist/transit visa

A. Entry Visa

B. Transit Visa

C. Tour Visa

D. Student Visa

164. Tourist Visa on Arrival is Valid up to days

A. 30

B. 90

C. 60

D. 120

165. A total tourism product consisting of transportation from market area to the destination, accommodation at destination and recreational activities performed by the tourists". Is known as

A. Tour package

B. Travel Agent

C. Tour Guide

D. None of these

166. FHRAI stands for

A. The Federation of Hotel & Restaurant Associations of India

B. The Federal Hotel Recreation Association of India

C The Federation of Hotel & Recreation Associations of India

D The Federation of Hotel & Restaurant Agents of India

167. It is India's leading outbound tour operator, acquired by Kuoni Travels.

A.SOTC

B. Goibibo

C. Yatra

D. Expedia

- 168. Bharat Deko India Tours is offered by
- A. Cox and Kings
- B. Thomas Cook (India) Ltd.
- C. American Express
- D. None of these

169. ATOAI-

- A. Adventure Tour Operators' Association of India
- B. Association of Tour Operators' Agents of India
- C. Agents of Tourism Operators Association of India
- D. None of these

170. ADTOI

- A. Association of Domestic Tour Operators of India
- B. Agents of Domestic Tour Operators of India
- C. Association of Domestic Travel Operations of India
- D. Association of Domestic Tour Operators Infrastructure
- 171. TAFI
- A. Travel Agents Federation of India
- B. Tourist Agents Federation of India
- C. Travel Agents Federation of Indonesia
- D. Tourism Association Federation of India

172. Organize tour arrangements for incoming tourists on behalf of overseas operators is known as:

- A. Inbound Tour Operator
- B. Outbound Tour Operator
- C. Domestic Tour Operators
- D. Ground Operators
- 173. The oldest travel agency in the world
- A. Cox & Kings
- B Thomas Cook (India) Ltd.
- C. American Express

D None of these

174. Which tour is handled by the ground operator or destination management agency as an representative of wholesale tour operator for making ground services

- (A) Excursion tour
- (B) Escorted tour
- (C) Hosted tour
- (D) Minimum tour
- 175. Which is the highest airport in India?
- a) Leh airport
- b) Bareli airport
- c) Bhopal airport
- d) Daman airport
- 176. Which is the busiest international airport in India?
- a) Amritsar International airport
- b) Indira Gandhi International airport
- c) Sardar Vallabhai Patel International airport
- d) Netaji Subhash Chandra Bose International airport
- 177. Which is the busiest domestic airport in India?
- a) Santa Cruz
- b) Palam
- c) Sahar
- d) NT Rama Rao
- 178. Which is the longest National Highway in India?
- a) NH-5
- b) NH-6
- c) NH-44
- d) NH-15
- 179. When was Airports Authority of India formed?
- a) 1995
- b) 1951
- c) 1943
- d) 1925

180. As per the Indian tourism statistics 2017, which was not the international check post for foreign tourist arrivals in India in 2016.

a. Delhi

- b. Jaipur
- c. Goa
- d. Haridaspur

181. Thank you for being 'AWESOMELY UNORDINARY' has been the tag line of which Indian Origin hotel chain, celebrating its 50 years, for guests, associates and partners in 2017 -18?

- (a) The Park Group of Hotels
- (b) The Oberoi Group of Hotels
- (c) The Taj Group of Hotels
- (d) The ITC Welcomegroup of Hotels

182. Ministry of Tourism, Government of India has launched a web application to facilitate hoteliers for classification and approval of their hotel. The official online portal for the same is :

- (a) https://www.hotelcloud.nic.in
- (b) https://www.nchm.nic.in
- (c) https://www.thims.gov.in
- (d) https://www.hracc.gov.in
- 183. Mascot of Indian Railways is :
- (a) Maharaja (Emperor)
- (b) Bholu An Elephant
- (c) Panda
- (d) Tiger
- 184. Who is the founder of cleartrip?
- (a) Vinay Gupta
- (b) Krishna Mohan Alapati
- (c) Stuart Crighton and Hrush Bhatt
- (d) Dhruv Shringi, Manish Amin and Sabina Chopra
- 185. Flag Air carrier of UAE is :
- (a) Emirates
- (b) Etihad
- (c) Asiana

(d) Aer Lingus

186. A guest who comes to hotel without prior Reservation for a guest room is called as:

- (a) Company guest
- (b) In house guest
- (c) Walk in
- (d) Walking
- 187. Thomas cook set up its first office in India in-
- (a) 1881
- (b) 1891
- (c) 1871
- (d) 1861
- 188. Which of the following statement is correct?
- a. Tourism means only overnight stay
- b. Tourism is for people who travel for leisure
- c. Tourism tips are permanent movements
- d. All tourism include travel but all travel is not tourism
- 189. In dynamic packaging:
- a. Travelling arrangements are done by tourists themselves

b. Travel agents themselves put together flights, accommodation and other elements of travel and the package to customers

- c. Apart from accommodation all other arrangements have to be done by tourists
- d. It include only accommodation
- 190. Which of the following is an integral element of Tourism Product:
- a. Hotels and restaurants
- b. Transportation
- c. Entertainment and recreational facilities
- d. All of the above
- 191. ITDC And Private Sectors Launched Hotels?
- A) Star Hotel
- B) Four Star Hotel
- C) Luxury Hotels
- D) Two Star Hotels

192. In 1996 it was the first e-intermediary to enter the online travel market by a non - travel organisation ?

- (a) Travelocity
- (b) Make My Trip
- (c) Expedia.com
- (d) Cleartrip.com
- 193. Which luxury tourist train is named after the world Heritage site in India ?
- (a) Golden Chariot
- (b) Palace on Wheels
- (c) Mahaparinirvan Express
- (d) Deccan Odyssey

194. Substantial revenue generated in tourism is termed as 'pink dollar' by which segment of

- population?
- (a) Females
- (b) Children
- (c) LGBT
- (d) Honeymooners
- 195. Cunard, Carnival and Princess are names of the
- (a) Event Management Companies
- (b) Cruise Line Companies
- (c) Travel Agencies
- (d) Flight Catering Service Companies
- 196. Which railway station is at the highest altitude in India ?
- (a) Ooty
- (b) Shimla
- (c) Ahju
- (d) Ghum

197. Ask Mr. Foster Travel Agency founded in 1888 was acquired by one of the following travel company :

- (a) Thomas Cook
- (b) American Express
- (c) Thomas Holidays

(d) Carlson Wagonlit Travel

198. The process consisting of measuring market volumes, market shares and market revenues, as well as profiling key elements of tourist needs including trends, developments and changes in tourist characteristics, motivations and usage facilities is referred as

(a) Tourist Analysis

- (b) Demand Analysis
- (c) Market Analysis
- (d) Competitor Analysis

199. The ITC entered into hotel business in year _____ with the acquisition of a hotel in

Chennai which was rechristened 'ITC Welcome Group Hotel Chola' was renamed 'My

Fortune-Chennai'.

- (a) 1955
- (b) 1965
- (c) 1975
- (d) 1985

200. Which amongst the following is not a classification for star category of hotels in India?

- (a) 7 Star
- (b) 5 Star
- (c) 5 Star without Alcohol service
- (d) 3 Star

ANSWER KEY

- 1. Contiki
- 2. Rajiv Gandhi airport
- 3. Problem in the supply environment
- 4. The percentage of a population that has taken at least one trip
- 5. High Mass Consumption

- 6. Volume statistics
- 7. Transit routes
- 8. 3000 Kilometres
- 9. The medium of travel used by transport modes
- 10. International agreements
- 11. A combined air and sea trip
- 12. Recreational vehicle
- 13. Aeroplane
- 14. Vertical take off and landing aircraft
- 15. Thomas cook
- 16. Thomas cook
- 17. Vistara
- 18. Airline reporting corporation
- 19. Commission
- 20. International air transport association
- 21. UFTAA
- 22. International civil aviation organization
- 23. Bed and break fasts
- 24. Estimated time arrival
- 25. Estimated time departure
- 26. Code share
- 27. Itinerary
- 28. Passenger name record
- 29. Equipment code
- 30. Gate away
- 31. Check in
- 32. Carrier
- 33. Ticketed point mileage
- 34. Terminal
- 35. Transfer
- 36. Transit
- 37. The American Society of Travel Agents

39. United Federation of Travel Agents Association
40. Rome
41. 1966
42. World travel and tourism council
43. New Delhi

Sunil Kumar

44. Geneva

38.

- 45. Indian Ocean Tourism Organization
- 46. 1995
- 47. Perth
- 48. Travel Agents Association of India
- 49. 1951
- 50. denial
- 51. 2011
- 52. Software used for reservation of hotel rooms
- 53. PNR
- 54. 180 days
- 55. Off-premises location
- 56. Equipment code
- 57. Nedumbassery International Airport
- 58. Five years
- 59. TAAI, ITDC, IATO
- 60. Mumbai
- 61. 2007
- 62. Tour operator
- 63. Kazakhstan
- 64. 1956
- 65. Penetration in the market by reducing price
- 66. It directly provides ground services at all the places
- 67. It retails the package tour
- 68. Italy and Morocco
- 69. PNR

- 70. Escorted tour
- 71. Free Individual Travel
- 72. Miscellaneous charges order
- 73. Ground Staff
- 74. Ashish Kashyap
- 75. Mumbai
- 76. Tourism Satellite Account
- 77. Same Day Visitor
- 78. . Value Statistics
- 79. En Route Survey
- 80. Destination Survey
- 81. All of the Above

82. Total number of international tourist arrivals, the total number of international tourist departures and domestic tourism

- 83. A sub-set of a nation's accounts that involves expenditures by tourists
- 84. Surveys of travellers during the course of their journey
- 85. Make My Trip
- 86. Airline
- 87. 1951
- 88. 36
- 89. San Francisco
- 90. Montreal
- 91. TATA AND SONS
- 92. 1932
- 93. 1946
- 94. Inbound Tourism
- 95. 1995
- 96. French
- 97. 1670
- 98. Farm houses
- 99. Computer reservation system
- 100. Tour package

- 102. wayfarer
- 103. Priyanka Chopra
- 104. Tourism and The Digital Transformation
- 105. 2014
- 106. Indian Association of Tour Operators
- 107. 1982
- 108. Palace on wheels and royal orient
- 109. Maharashtra
- 110. Kolkata
- 111. . Passport
- 112. Official Passport
- 113. Visa
- 114. Tourist Visa
- 115. Transit Visa
- 116. Student Visa
- 117. Customs Regulation
- 118. Travel Insurance
- 119. Sunil Kumar
- 120. New Delhi
- 121. Pronab Sarkar
- 122. Inbound Tour Operator
- 123. Outbound Tour Operator
- 124. Domestic Tour Operators
- 125. All of the above
- 126. Tour Operator
- 127. Nineteenth Century
- 128. . 18 months to two years
- 129. Travel Agents
- 130. Computer reservation systems

131. It is a detailed plan for a journey, especially a list of places to visit with corresponding dates.

- 132. By purchasing Travel Insurance
- 133. Tour Brochure
- 134. Indian Association of Tour Operators
- 135. Ministry of Tourism
- 136. Global Distribution System
- 137. All of the above
- 138. Land Transport Authority
- 139. User generated content sites
- 140. Airlines
- 141. Travel agent.
- 142. Markup basis.
- 143. Making reservations.
- 144. The Jeena Tours and Travels
- 145. Pallonji Katgara & Jamshedji Dastoor
- 146. All of the above
- 147. Travel corporation of India
- 148. 1961
- 149. Travel agency
- 150. Wholesale Travel Agency
- 151. Retail Travel Agency
- 152. Full Service Agency
- 153. Implant Agency
- 154. All of the above
- 155. Tour Operators
- 156. All of the Above
- 157. Standard Chartered Bank.
- 158. Delhi and Rajasthan
- 159. India and Pakistan
- 160. World Association of Travel Agencies
- 161. Pacific Asia Travel Association
- 162. RBI
- 163. Entry Visa

- 164. 30
- 165. Tour package
- 166. The Federation of Hotel & Restaurant Associations of India
- 167. SOTC
- 168. Cox and Kings
- 169. Adventure Tour Operators' Association of India
- 170. Association of Domestic Tour Operators of India
- 171. Travel Agents Federation of India
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- 180. Jaipur
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- 183. Bholu An Elephant
- 184. Stuart Crighton and Hrush Bhatt
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- 190. All of the above
- 191. Luxury Hotels
- 192. Expedia.com
- 193. Golden Chariot
- 194. LGBT

- 195. Cruise Line Companies
- 196. Ghum
- 197. Carlson Wagonlit Travel
- 198. Market Analysis
- 199. 1975
- 200. 7 Star