

MAHATMA GANDHI UNIVERSITY, KERALA

Abstract

Establishment - Office of the Vice- Chancellor - Students' Grievance Portal - Appointment of Nodal Officer - Sanctioned - Orders issued.

AD A 1

No. 1899/AD A 1/2019/MGU

Priyadarsini Hills, Dated: 07.05.2019

Read:-1. D.O. No. F.1-1/2018(PG) dated 05.02.2019 from the Secretary, University Grants Commission.

- 2. D.O. F.No. 1-1/2018(PG) dated 01.04.2019 from the Under Secretary, University Grants Commission.
- 3. Note No.V.C. 702 / 02 / 41 / 2019 from the Vice-Chancellor, dated 22.04.2019

ORDER

The University Grants Commission, vide letters cited (1) and (2), had requested the University to initiate necessary action to speed up the disposal of grievances and reduce the number of pending grievances, and to fix up Notice Boards at prominent places to ensure publicity / awareness of the establishment of Grievance Redressal Mechanism and Students Grievance Portal in the Universities. The Notice Board should exhibit details like the name of the Head of the Institution, the Nodal officer with Phone No. and e-mail address and details of online grievance portals.

In compliance of the directions of the University Grants Commission, sanction has been accorded by the Vice-Chancellor (i/c) to appoint Sri.Jayakumar P.R, Assistant Registrar (Higher Grade) (Mob.No.9446509869) as the Nodal Officer in charge of the Grievance Portal in the office of the Vice-Chancellor.

Orders are issued accordingly.

MANOJ KUMAR K S

ASSISTANT REGISTRAR I
ADMINISTRATION
For REGISTRAR

Copy To

- 1. Sri. Jayakumar. P.R, Assistant Registrar (Vice-Chancellor's Office)
- 2. The Secretary, University Grants Commission, with covering letter.
- 3. PS to Vice Chancellor.
- 4. PA to Registrar/Controller of Examinations/Finance Officer.
- 5. Joint Registrar/Deputy Registrar/Assistant Registrar. (Admn/Academic/Exam/Finance)
- 6. Joint Director, Kerala State Audit Department, M.G. University.
- 7. PRO/Content Management Sectio/ IQAC/CITAD.
- 8. Records/File Copy/Stock File/Day File.

Forwarded / By Order