

QUICK LINKS

Particulars	Contact Details
For viewing your Statement of Transaction (SOT)	Login through your I-Pin in <i>CRA website</i>
For updating your PRAN details	Fill up Form S2 and submit the same to your Nodal office <i>Forms S2 available at CRA Website - > Subscriber Corner -> Forms</i>
For opening Tier II Accounts	Contact PFRDA registered POP-SPs. List available at <i>CRA website</i>
For Lodgment of Grievance	Raise the grievance/complaint through CRA Call centre using your T-PIN or through the CRA website using your I-PIN under CGMS Or PAO/ DTO may be contacted to resolve the grievance if possible at their end or may lodge the grievance on your behalf in Central Grievance Management System (CGMS) Or Send a duly filled Form G1 (<i>available at CRA website</i>) to CRA for lodging a grievance <i>Form G1 available at CRA Website - > Subscriber Corner -> Forms</i>
Withdrawal & Exit Processing	You may contact: NPS Claim Processing Cell, Central Record Keeping Agency, NSDL, 4th Floor, 'A' Wing, Trade World, Kamala Mills Compound, Senapati Bapat Marg, Lower Parel, Mumbai – 400013. Tel: 022-24994512, 022-24994862, 022-249904200 (Board)
Annuity Service Providers	List and Contact Details of ASP's available at CRA Website URL: https://www.npscra.nsdl.co.in/annuity-service-providers.php