BTS MULTIPLE CHOICE QUESTIONS

1. If you are staying in a five star hotel, you are an
   a) Extra high budgeted tourist
   b) Guest of the hotel
   c) Middle budgeted tourist
   d) Guest of the company that has invited you

2. A Dharamshala is suitable for
   a) Those business man who can stay in graded hotels
   b) Low income families
   c) Only rich merchants
   d) All the above

3. What is the main feature of a time share establishment
   a) It is a private property
   b) Its rooms / resources are shared by guests / tourists according to specified time schedules.
   c) It is a facility of one star grade
   d) None of these

4. In a single bedroom, the number of glasses given to the guests is
   a) 1
   b) 2
   c) 4
   d) None of these

5. Where is hotel Ashok located in New Delhi
   a) Jor Bagh
   b) Chanakya puri
   c) Sunder Nagar
   d) New Friends Colony

6. The guest enters into a large hotel from its
   a) Lobby
   b) Front Office
   c) Reception
   d) Restaurant
7. Cocktails are mixed only by expect cocktail makers or experienced bar tenders. In fact, they are proud of their skills. Why is that so?
   a) Cocktails are difficult to make
   b) It is important to mix different liquors and fruit juices in a correct proportion, the guest should not digest on add cocktail and become sick
   c) They are at the forefront of the sales departments in the bar and so, they feel proud of their cocktail making skills.
   d) They know how to make ready mixtures in style and hence are proud of their skills

8. Which one of the following is not available in the in-flight menu.
   a) Beer
   b) Red wine
   c) White wine
   d) Cigarettes

9. What is a motel
   a) A small hotel
   b) A small hotel on the highway where motorists check in
   c) A large hotel with packing facilities
   d) A hotel with a restaurant

10. Which one of the following is a heritage hotel
    a) Maurya Sheraton, Delhi
    b) Juhu Centaur, Mumbai
    c) Rambagh Palace, Jaipur
    d) Leela Kem peinsky, Mumbai

11. One would find boatels in
    a) Manali
    b) Srinagar
    c) Loktak
    d) Ooty

12. Which one of the following Organizations is operating youth hostels around the world
    a) CARE
    b) UNESCO
    c) YMCA
    d) UNHCR

13. Which restaurant chain was involved in a controversy related to beef follow
    a) McDonalds
    b) Nirulas
    c) Kentucky Fried Chicken
    d) Wimpey's
14. Why are electric kettles provided in four star and five star hotels
   a) So that guests could drink hot water
   b) So that they could make tea or coffee on their own
   c) So that they could use this water for washing purposes
   d) None of these

15. A Duplex room is a room with
   a) Air conditioner
   b) Two storey’s connected by stairs
   c) Room service facility
   d) An extra bed

16. The size of the bed in a king room is
   a) 60” x 80”
   b) 80” x 72”
   c) 45” x 60”
   d) 60” x 60”

17. What is a mock tail
   a) It is liquor mixed with fruit juices
   b) It is a combination of fruit juices tastefully garnished but sans alcohol
   c) It is a type of draught beer
   d) It is plain lemon juice

18. If a golf course, house riding track and casino have been provided within the premises of a hotel then it is a
   a) Heritage Hotel
   b) Resort Hotel
   c) Motel
   d) Ski Resort Hotel

19. Identify the hierarchical sequence
   a) Chef d’ cuisine, Souse chef, Chef d’ party
   b) Chef d’ party, Chef d’ cuisine, Souse chef
   c) Souse chef, Chef d’ party, Chef d’ cuisine
   d) Chef d’ party, Souse chef, Chef d’ cuisine

20. A hotel smaller in size with modest boarding and lodging facilities is known
   a) Downtown Hotel
   b) Resort Hotel
   c) Air port Hotel
   d) Inns

21. Founder of Hotel Taj Mumbai was
   a) Jamshedji Tata
   b) Ghanshyam Das Birla
   c) Nusli Wadia
   d) Dhiru Bhai Ambani
22. Name of the founder of Obroi Group of Hotel Chain
   a) Mahavir Singh Obroi
   b) Mahipal Singh Obroi
   c) Mohan Singh Obroi
   d) Mahipat Singh Broil

23. Hotel Asoka, which became flagship hotel of ITDC came into being in the year
   a) 1956
   b) 1965
   c) 1968
   d) 1970

24. Modified American plan includes
   a) Two meals of the day + Room rent
   b) One meal of the day = Room rent
   c) Breakfast + Room rent

25. American plan refuse to
   a) 3 daily meals included with room rates
   b) 3 meals a day
   c) Only Breakfast
   d) Only Dinner

26. Cabana means
   a) Studio room
   b) Twin rooms
   c) Triple room
   d) Room attached to the swimming pool ride for changing or resting

27. Which state has the maximum number of heritage hotels in India
   a) Rajasthan
   b) Uttar Pradesh
   c) Maharashtra
   d) Karnataka

28. The DND cards in a maids trolley belong to
   a) Bathroom supplies
   b) Guest room supplies
   c) Linen supplies
   d) Room service supplies

29. Name the underlines cloth used on a restaurant table
   a) Slip cloth
   b) Demask
   c) Serviette
   d) Baize cloth
30. APR is the term used in hotel industry for identifying
   a) Average Revenue Rate
   b) Average Rack Rate
   c) Average Room Revenue
   d) Actual Room Rate
31. Identify an international franchise hotel chain
   a) Taj Group
   b) ITC Welcome Group
   c) Marriots
   d) Lemon Tree
32. “Table d’ hot” is a term related to
   a) Varied Buffet Services
   b) Fixed number of items in a menu
   c) Choice of items in a menu
   d) Options for guest to prepare their own menu
33. A food service operation of a limited menu and self service is
   a) Buffet aria
   b) Bar
   c) Cafeteria
   d) None of these
34. A hotel employee who handles restaurant and tour reservations, travel arrangements etc is
   a) Housekeeper
   b) Chef De Cuisine
   c) Concierge
   d) None of these
35. A hotel room with all guest rooms occupied is called
   a) Green House
   b) Full House
   c) Houseful
   d) None of these
36. Regular published rate of a hotel or other travel service is called
   a) Room Rate
   b) Rack Rate
   c) Normal Rate
   d) None of these
37. A room viewing a landscape, water body or any other service view is
   a) Lanai
   b) Pent House
   c) Cabana
   d) None of these
38. Food or beverages served in guest room is known as
   a) Full service
   b) Room service
   c) Service station
   d) None of these

39. Pensions are found in
   a) UK and France
   b) Europe and USA
   c) India and Europe
   d) None of these

40. Which is the first state in India to convert its Maharaja’s into hotel
   a) Rajasthan
   b) Kashmir
   c) Uttar Pradesh
   d) Madhya Pradesh

41. In which year Indian Tobacco company (ITC) entered hotel industry
   a) 1958
   b) 1956
   c) 1957
   d) 1959

42. Which is the hotel on wheels
   a) Motel
   b) Rotel
   c) Floatel
   d) Airtel

43. A hotel situated near an airport is known as
   a) Floatel
   b) Airtel
   c) Motel
   d) Rotel

44. The mean which provides a choice of items is
   a) Alacarte
   b) Table d’ hote
   c) Counter service
   d) None of these

45. The place in a hotel where alcoholic beverages and snacks are served is
   a) Banquet
   b) Lobby
   c) Bar
   d) Coffee shop
46. Customers who want to stay for a longer period prefer
   a) Commercial Hotels
   b) Resort Hotel
   c) Residential Hotels
   d) Motels

47. Motels are located on
   a) Highways
   b) Roadways
   c) Sea side
   d) None of these

48. Example of a floating hotel is
   a) Resort
   b) Motels
   c) Houseboat
   d) None of these

49. The term restaurant originated in
   a) America
   b) England
   c) Germany
   d) Italy

50. Las Vegas is the best example for
    a) Casino Hotels
    b) Heritage Hotels
    c) Budget Hotels
    d) None of these

51. A shuttle service to the airport is a typical feature of which type of hotel
    a) Resort
    b) Airport Hotel
    c) Casino Hotel
    d) None of these

52. Chef poissonier specializes in
    a) Vegetarian
    b) Fish preparations
    c) Meat
    d) None of these

53. Which section in a kitchen supplies tea or coffee
    a) Still room
    b) Hot range
    c) Cold room
    d) Confectionary
54. Guardian is a
   a) Trolley
   b) Tray
   c) Vessel
   d) None of these

55. Recaud means
   a) A type of dish
   b) An alcohol store
   c) A type of serving bowl
   d) None of these

56. The chef De party responsible for vegetable preparations are
   a) Potagers
   b) Entremetier
   c) Charcutier
   d) Poissonier

57. The person who cleans the kitchen is
   a) Utility worker
   b) Dish washer
   c) Pot washer
   d) Kitchen steward

58. The portion responsible for the landscapes and gardens of the hotel premises is
   a) Florist
   b) Horticulturist
   c) Public area supervisor
   d) Gardener

59. Who is the head of the Housekeeping department
   a) Chef De Cuisine
   b) Executive Housekeeper
   c) Engineer
   d) None of these

60. Countries which created Hydro polis first are
   a) Germany and Italy
   b) China and Dubai
   c) Singapore and Bangkok
   d) None of these

61. Name a country where we can see a capsule hotel
   a) China
   b) Japan
   c) Malaysia
   d) None of these
62. A business lounge will be found in a -------------- hotel
   a) Independent Hotel
   b) Resort Hotel
   c) Business Hotel
   d) None of these

63. We can find unique artifacts and accommodations in -------------- hotel
   a) Floating Hotel
   b) Motel
   c) Palace Hotels
   d) None of these

64. A property which provides full ownership of units is called a
   a) Time share
   b) Condominiums
   c) Bed and Breakfast
   d) None of these

65. Vacation homes found in Switzerland are called
   a) Condominiums
   b) Chalets
   c) Caravans
   d) None of these

66. An order is found in
   a) House keeping
   b) Front Office
   c) Room service
   d) None of these

67. Earliest lodging places are called
   a) Inns
   b) Restaurants
   c) Motels
   d) None of these

68. Which one of the following hotel faced terrorist attack
   a) Taj Gateway
   b) Taj Trident
   c) Taj Mumbai
   d) None of these

69. American service is otherwise called
   a) Guardian Service
   b) Plate Service
   c) Chain Service
   d) None of these
ANSWERS

25.a 26.d 27.a 28.d 29.d 30.a 31.c 32.c 33.c 34.d 35.c 36.b
37.a 38.b 39.b 40.a 41.c 42.b 43.b 44.a 45.c 46.c 47.a 48.c
49.c 50.a 51.b 52.b 53.b 54.a 55.b 56.b 57.d 58.b 59.b 60.a
61.b 62.c 63.c 64.b 65.b 66.c 67.a 68.c 69.b